

1	BEFORE THE PUBLIC UTILITIES COMMISSION	
2	OF THE STATE OF CALIFORNIA	
3	000	
4	Order Instituting Investigation ) CASE NO.	
5	on the Commission's Own Motion ) 11-06-009	
6	Into the Planned Purchase and )	
7	Acquisition by AT&T Inc. of )	
8	T-Mobile USA, Inc., and its )	
9	Effect on California Ratepayers )	
10	and the California Economy )	
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13	TRANSCRIPT OF PUBLIC PARTICIPATION HEARING	
14	THURSDAY, JULY 7, 2011	
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17	Reported by:	
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1	APPEARANCES
2	AOJ JESSICA HECHT
3	COMMISSIONER CATHERINE J.K. SANDOVAL
4	COMMISSIONER TIMOTHY ALAN SIMON
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- 1 THURSDAY, JULY 6, 2011; 6:00 P.M.
- 2 SAN FRANCISCO, CALIFORNIA
- 3 -0-
- 4 JUSTICE HECHT: All right. We will be on the
- 5 record.
- 6 Good evening everyone. The Commission will
- 7 please come to order. This is the time and place set
- 8 by the California Public Utilities Commission for the
- 9 first public participation hearing and Commission
- 10 investigation 11-06-009. The investigation into the
- 11 planned purchase and acquisition of T-Mobile USA by
- 12 Cingular Wireless or AT&T Wireless. The investigation
- 13 focusses on the effect of this purchase on California
- 14 ratepayers and the California economy.
- 15 I am Administrative Law Judge Jessica Hecht
- 16 and I'm hoping that you can mostly hear me?
- Yes, okay, good, then we'll go with that.
- I have been assigned by the Commission to
- 19 preside over this proceeding. I am responsible for
- 20 ensuring that a fair hearing is conducted into the
- 21 proceeding and to develop a complete record on the
- 22 proceeding, and finally to prepare a proposed decision
- 23 for the Commission's consideration.
- 24 With me is Commissioner Catherine Sandoval,
- 25 who is the assigned lead Commissioner responsible for

- 1 this proceeding.
- 2 The Commission scheduled public participation
- 3 hearings here tonight to receive your comments on the
- 4 proposed purchase of T-Mobile by AT&T Wireless. This
- 5 is sometimes referred to as the proposed merger
- 6 between this these two companies, so when you hear
- 7 merger you will know what it refers to.
- 8 Everyone wishing to express his or her views
- 9 will have a chance to do so.
- I want to remind you that we have a court
- 11 reporter with us here in the front of the room, and
- 12 she will take down everything that you say. And it
- 13 will become a part of the record for this proceeding.
- 14 The Commission can then look at that record when
- 15 making a decision. Because of that, it is very
- 16 important that if you are not the recognized speaker
- 17 at a particular time, that you are as quiet as
- 18 possible, so that the court reporter can hear the
- 19 speaker.
- 20 And it is very important that when you are
- 21 the speaker, that you identify yourself and you speak
- 22 slowly and clearly, so that the court reporter can
- 23 hear you.
- I will not interrupt you. We will all be
- 25 careful not to interrupt one another. When you get up

- 1 as the designated speaker, you can say your name and
- 2 then spell your last name before you begin to talk.
- 3 Some of you may have written or may in the
- 4 future write letters or e-mails to the Commission
- 5 about this case, those are also being made available
- 6 to the Commissioners and to me.
- 7 Anybody who would like to speak today should
- 8 sign up with Mary Evans and Judy Cooper at the back of
- 9 the room. They are the representative of the
- 10 Commissioner's public advisor's office, and they're
- 11 here to assist you if you want to participate further
- 12 in this proceeding and also to assist you tonight.
- 13 For ground rules, I'll remind you not to
- 14 interrupt other speakers, to be respectful of their
- 15 opinions and viewpoints. If necessary, based on the
- 16 number of people who sign up to speak, we may limit
- 17 speakers to three minutes each or less. Also, as in
- 18 past public participation hearings, when we have large
- 19 groups of people affiliated with a single
- 20 organization, and I know there's at least one
- 21 organization that is doing that today, that we will
- 22 have one primary speaker and then others in the group
- 23 should limit themselves to about a minute each.
- 24 Everybody should try to be brief, try not to
- 25 repeat what others have said before them, but this is

- 1 your opportunity to speak and that's what we're here
- 2 to do is to listen to you.
- 3 With that, I will have Commissioner Sandoval
- 4 say a few words and then I'll introduce a couple of
- 5 other people and we'll get started.
- 6 COMMISSIONER SANDOVAL: Thank you very much,
- 7 Administrative Law Judge Hecht.
- 8 And welcome, everyone, to the California
- 9 Public Utilities Commission, and to the first of these
- 10 public participation hearings and through our series
- 11 of workshops analyzing the proposed merger between
- 12 AT&T and T-Mobile.
- 13 So first of all, I really wanted to thank
- 14 everyone for coming. This is a very impressive
- 15 showing, and we really appreciate your interest and
- 16 your engagement in this proceeding. So we look
- 17 forward to hearing today about your facts, facts that
- 18 are important to you, that are relevant to this
- 19 merger, and the things that we should consider as a
- 20 Commission in evaluating this merger.
- 21 So as you may know, we're doing this because
- 22 the California legislature gave to this commission the
- 23 duty to consider under California law whether or not
- 24 this proposed merger will serve the public interest.
- 25 And the law sets forth several factors to consider, so

- 1 among those factors would be, the effect of the merger
- 2 on service, the effect of the merger on competition,
- 3 the effect of the merger on employees, the effect of
- 4 the merger on affected communities, the effect of the
- 5 merger on California's long-term and short-term
- 6 economy.
- 7 So if you can also help us to think about how
- 8 does -- what is your view of those factors, and what
- 9 we should consider in evaluating those factors, that
- 10 would be very helpful.
- I was talking to some people earlier, saying,
- 12 for example, you know, what is important to you with
- 13 regard to the mobile platform? That would be -- that
- 14 would be important to know in terms of looking at what
- 15 is going to be important, relevant to the analysis of
- 16 this merger.
- 17 So we thank you and I really look forward to
- 18 your comments.
- 19 JUSTICE HECHT: Thank you very much,
- 20 Commissioner Sandoval.
- 21 Present with us tonight we have
- 22 representatives of AT&T and I believe also T-Mobile,
- 23 and they have people available if you have questions
- 24 for them directly. They should make themselves
- 25 available to answer those questions.

- 1 We also have a member of the Commission's
- 2 consumer affairs branch staff, who will be able to
- 3 answer questions that you have. And we have another
- 4 room available for you to meet with those people if
- 5 you would like to do so.
- 6 And before I continue with the additional
- 7 introductions, I will recognize that we have one of
- 8 our other Commissioners, Commissioner Simon with us.
- 9 COMMISSIONER SIMON: Evening.
- JUSTICE HECHT: Do you have a brief statement
- 11 that you'd like to make?
- 12 COMMISSIONER SIMON: Certainly.
- 13 Well, I want to welcome everybody this
- 14 evening for this very important public participation
- 15 hearing that's being held regarding the merger
- 16 application or the order of investigation on the AT&T
- 17 and T-Mobile merger. And what I'd like to say is that
- 18 the public participation here is -- is, to me, the
- 19 pinnacle of our due process system, because it gives
- 20 the public the opportunity to weigh in on the
- 21 decisions that we will make as Commissioners. And I
- 22 want to thank Commissioner Sandoval for her
- 23 extraordinary leadership not only in this proceeding,
- 24 but in the industry, particularly when you consider
- 25 that she's still a newbie on this commission, but I

- 1 tell you, she's had an impact like a seasoned hall of
- 2 fame veteran, so I want to thank her. But I want to
- 3 emphasize that this is your opportunity to weigh in.
- 4 Now, as you noticed, that we do have a
- 5 stenographer or a court reporter here, so your
- 6 comments are going into the record, but because you're
- 7 not under oath and you're not cross-examined as they
- 8 go into the record, it isn't given the same weight as
- 9 evidence or evidentiary findings within the record,
- 10 but they're still very important on how we as
- 11 commissioners assess our decisions going forward.
- 12 . And when we look at the critical importance
- 13 that broadband and, particularly, mobile broadband,
- 14 the wireless world is going to play in the
- 15 competitiveness of our state economically, in the
- 16 quality of life for our residents and our ratepayers,
- 17 this proceeding is of extraordinary importance.
- 18 I rate it as probably one of the most
- 19 important proceedings in my time, which is going on
- 20 five years now in this commission.
- 21 So again, I want to thank Commissioner
- 22 Sandoval, and I want to thank all of you for taking
- 23 time out of your lives, taking time away from the
- 24 Giants and San Diego Padres games this evening to be
- 25 here and to allow us to hear you. So I look forward

- 1 to all of your comments.
- 2 Thank you.
- 3 JUSTICE HECHT: Thank you very much,
- 4 Commissioner Simon.
- 5 And I want to echo the Commissioner's words,
- 6 welcoming you here and thanking you all for taking the
- 7 time to come and participate in this process with us,
- 8 and give us your thoughts.
- 9 We have a few representatives of the
- 10 Commission staff here today with us. As I said, I
- 11 think the ones that would be of most interest are the
- 12 public advisor's office, and if you do have questions
- 13 about participation, please speak with them, and they
- 14 will help you figure out how to participate. They are
- 15 Judy Cooper and Mary Evans.
- We will now hear from the one elected
- 17 official that we have present. And we usually take
- 18 the elected officials first, and that is Gilbert Wong
- 19 of -- mayor of Cupertino.
- 20 MR. WONG: Good evening. My name is Gilbert
- 21 Wong, W-o-n-g, the mayor of Cupertino. And I want to
- 22 say thank you for the PUC to come and listen to all of
- 23 us with our diverse opinions.
- 24 As you know, Cupertino is located in Silicon
- 25 Valley, in the heart of -- we're in the heart of

- 1 Cupertino, and we're also very happy to have Apple
- 2 Computer as their headquarters there. And as you
- 3 know, they build from iPhones to iPads, so technology
- 4 is something that's very important to Silicon Valley
- 5 and our community.
- 6 I'm here to support the merger of AT&T and
- 7 T-Mobile. As mayor and council member of a small town
- 8 of 68,000 people, we approve of a lot of cell phone
- 9 towers in our city, and we have to explain to our
- 10 residents why it is important to have cell phone
- 11 towers. In the neighborhood of Monte Vista, which is
- 12 mainly residential, they have a hard time getting
- 13 connections for their iPads, and -- and we had to
- 14 explain to them why we have to put cell phone towers
- 15 in the neighborhood.
- 16 If you can have less companies and allow this
- 17 merger, then we will have less cell phone towers put
- 18 in our community. Also, AT&T has the resources to do
- 19 the public outreach to the community and explain the
- 20 importance of having these cell phone towers in our
- 21 neighborhood. So I urge the PUC to strongly consider
- 22 this application and I'm in support.
- Thank you very much.
- 24 JUSTICE HECHT: Thank you very much. Thank
- 25 you very much.

- 1 I'm going to in a moment turn to the first of
- 2 our speakers, and I think the first group that we have
- 3 is a large group that has signed up from -- I'm not
- 4 sure if it is from Greenlining or if it is a different
- 5 group, but that can be clarified when we get there.
- 6 In the meantime, I want to tell everybody
- 7 that if you have questions for one of the AT&T
- 8 representatives or somebody else, you can ask those
- 9 questions during your time speaking.
- 10 Rather than turning to get those questions
- 11 answered in a question and answer format, we'll pause
- 12 after every few speakers and ask the company
- 13 representative to respond if somebody is available to
- 14 do that.
- 15 We also then will resume taking your
- 16 statements and we'll repeat that process just so that
- 17 we don't interrupt the flow of the speech for a while.
- 18 So I will be keeping notes of the questions and we
- 19 will get to them. And we will do so as efficiently as
- 20 possible.
- I want to ensure that everybody who has a
- 22 statement has an opportunity to present it. And we
- 23 have at least 60 speakers that we want to do today, so
- 24 I am going to impose a limit of about two minutes per
- 25 speaker.

- 1 If that is a concern, you can state that and
- 2 we will do what we can.
- 3 The court reporter, once again, is preparing
- 4 a transcript, that's a difficult task, so speak slowly
- 5 and clearly so she can make an accurate record.
- 6 Keep your statements reasonably brief and to
- 7 the point, so that everybody who wants to speak may do
- 8 so. Avoid repeating what others have already
- 9 presented, if possible.
- In general, I'll hear from speakers in the
- 11 order that they've signed up, first taking the group
- 12 that I was informed of in advance, and then taking
- 13 each speaker as they come up.
- 14 Everybody who would like to speak should sign
- 15 up with the public advisor's representative at the
- 16 back of the room. If you do not do that, you will not
- 17 get an opportunity to speak, because that is how I get
- 18 speakers' names.
- 19 Also in this proceeding, we're asking that
- 20 you can -- when you identify yourself, you state your
- 21 relationship, if any, to the parties of this proposed
- 22 transaction and -- in between AT&T and T-Mobile, and
- 23 whether the organization you represent has received
- 24 funding in the past 12 months or has been promised
- 25 funding for AT&T and/or T-Mobile, Sprint or any other

- 1 wireless or wire line telephone company or their
- 2 foundation.
- 3 This request is specific to this particular
- 4 investigation and was in the investigation, as it was
- 5 initiated by the Commission.
- 6 So, I believe the first speaker that I have
- 7 is Patricia Lindo, unless there was somebody from --
- 8 is -- okay, the first name I have --
- 9 MR. GNAIZDA: Excuse me, maybe, Your Honor, I
- 10 can explain.
- 11 Bob Gnaizda, representing the Black Economic
- 12 Council, the National Asian American Coalition and the
- 13 Latino Business Chamber.
- We've put together, with the help of Judy, a
- 15 group of people here who will abide by the rules, and
- 16 we've all asked the esteemed former 40-year pastor
- 17 from the Allen Temple Baptist Church to lead off. And
- 18 then there's a group of people who will stand -- stand
- 19 up and will move very swiftly, so we can accommodate
- 20 to the agreement that was reached, if that's okay.
- JUSTICE HECHT: How many people do you have
- 22 here? Because I have a long list and I'd like to know
- 23 how many people we're expecting.
- MR. GNAIZDA: I think it will be about 30.
- 25 JUSTICE HECHT: Okay.

- MR. GNAIZDA: We'll get them in that 45
- 2 minutes that was allocated.
- 3 JUSTICE HECHT: Right, okay, then we can
- 4 start with -- is it Dr. Smith?
- 5 MR. GNAIZDA: Yes.
- 6 JUSTICE HECHT: And then we will have
- 7 Dr. Smith as the primary speaker, and the remaining
- 8 speakers from this group should limit themselves to
- 9 one minute so we can get through this.
- DR. SMITH: Thank you.
- 11 I'm Jay Alfred Smith Senior, pastor emeritus
- 12 of the Allen Temple Baptist Church of Oakland,
- 13 California.
- 1.4 It is an indescribable joy for me to appear
- 15 before the powerful California Public Utilities
- 16 Commission and to address pregnant possibilities for
- 17 progress if an ethical and justice-oriented merger can
- 18 take place between California AT&T and T-Mobile.
- 19 I appreciate more than words can tell the
- 20 members of the California Public Utilities Commission,
- 21 especially those that I've worked with, Mr. Simon and
- 22 Ms. Sandoval and Mr. Florio.
- 23 Please allow me to say a brief word to one
- 24 closer than breathing and nearer than hands and feet
- 25 to whom many privileged people feel no need to speak

- 1 to. God of California's last leaves and lords, may
- 2 this hearing bring hope, help and health to them, the
- 3 underserved. Make clear our thinking, make ethical
- 4 our decisions that will do the most good and the least
- 5 harm. Amen.
- 6 COMMISSIONER SIMON: Amen.
- 7 DR. SMITH: AT&T California, under the
- 8 leadership of its forward-moving president Ken
- 9 McNeely, without fanfare is an admirable leader in
- 10 philanthropy contracts to minority-owned business and
- 11 in sharing employment data. Among corporations doing
- 12 substantial business in California, it appears that
- 13 only two provide more cash and philanthropy than AT&T,
- 14 they're Wells Fargo, which has the best record, and
- 15 Bank of America.
- The main opponent of the merger is Sprint.
- 17 It is estimated that Sprint's philanthropy is far less
- 18 than one-tenth of AT&T's. That is, AT&T's record is
- 19 at least ten times better.
- 20 An equally important fact is that 95 percent
- 21 of AT&T's philanthropy goes to minorities and
- 22 underserved communities. In contrast, many
- 23 competitors, such as Google and Apple, award most of
- 24 their philanthropy to elite universities or to the
- 25 opera, symphony, ballet causes. It doesn't help the

- 1 communities that I serve.
- 2 The contracts to minority-owned business,
- 3 well, AT&T has the best record in California of any
- 4 corporation in America. This includes the record that
- 5 is 15 times higher than that of Sprint for Latinos and
- 6 five times better than Sprint's record for blacks. 15
- 7 percent of the contracts were awarded to Latinos and
- 8 five percent to blacks by AT&T.
- 9 JUSTICE HECHT: One more minute, sir.
- DR. SMITH: Well, may I say a word about the
- 11 employment data. AT&T contends that 55 percent of its
- 12 employees are minorities in California. This is
- 13 likely to be far higher than that of Sprint, Apple or
- 14 Google. Most importantly, AT&T is transparent about
- 15 their employment data, and has a black California
- 16 president. Google, Apple and Sprint are unwilling to
- 17 provide us with their precise numbers.
- 18 As I close, if AT&T and T-Mobile are prepared
- 19 to provide major consumer protections, including
- 20 preventing overcharges, if AT&T and T-Mobile are
- 21 prepared to provide low cost cell phones that can be
- 22 used by the entire family, if AT&T and T-Mobile are
- 23 prepared to develop programs to provide technical
- 24 assistance for small Asian American, Latino American
- 25 and African-American business so that they can secure

- 1 contracts, and if they're willing to create jobs for
- 2 the large number of unemployed people and black,
- 3 Latino and immigrant Asian communities --
- 4 JUSTICE HECHT: Your time is up, sir.
- 5 DR. SMITH: We will heartedly support the
- 6 merger.
- 7 Thank you.
- 8 JUSTICE HECHT: Now the other speakers in
- 9 Mr. Smith's group may come up. Each will be given one
- 10 minute, since Mr. Smith had a little bit of additional
- 11 time. Later speakers will each get two minutes if
- 12 they are individuals representing themselves or other
- 13 groups, unless there's another large group, then we
- 14 can make an accommodation.
- 15 And please state your name, and spell your
- 16 name and let us know if you are -- have an affiliation
- 17 with or have received money from one of the merger
- 18 applicants -- partners, excuse me.
- 19 MR. BUFORD: My name is Reverend Daniel
- 20 Buford. I'm also here from the Allen Temple Baptist
- 21 Church in Oakland, California. My last name is
- 22 spelled B-u-f-o-r-d.
- 23 And my job there is as the minister of
- 24 prophetic justice, which has to do with the social
- 25 justice issues, and those will be the issues that I

- 1 will speak to with respect to the impact of this -- of
- 2 this merger on the community.
- I first want to say that echoing Dr. Smith's
- 4 comments about AT&T's response to the corporate
- 5 responsibility of having a diverse workforce and a
- 6 diverse management force, that we commend you on that.
- 7 But we need for you to go another step further,
- 8 another couple of steps further. We acknowledge that
- 9 the corporations now are taking the lowest common
- 10 denominator approach to corporate responsibility. We
- 11 feel that AT&T being the big guy on the -- on the
- 12 block needs to show a little bit more that way.
- 13 With that in mind, the merger should help
- 14 support public education. The first name in AT&T is
- 15 American. We feel that you should support American
- 16 education to support people who can, in turn, be
- 17 qualified to work for your agency.
- I know you're getting ready to cut me off so
- 19 as I hasten to a close, let me say also, with respect
- 20 to the digital divide, that AT&T with this merger,
- 21 should make every effort to bridge that digital divide
- 22 by making sure that you enter into accountable and
- 23 measurable, successful partnerships with the
- 24 African-American community around the broadband issue,
- 25 as well as with the Latino and Asian communities.

- 1 And my -- my last and final point is -- is
- 2 that we're -- we acknowledge the presence of Mr. Simon
- 3 and Ms. Sandoval, as -- as being people who are
- 4 ethical on this commission, and we hope that -- that
- 5 this merger will produce accountable and measurable
- 6 results that will help out all our communities.
- 7 Thank you.
- 8 JUSTICE HECHT: Thank you.
- 9 The next speaker from this group, please
- 10 identify yourself and then speak for one minute.
- 11 MS. LINDO: Hi, I'm Patricia Lindo,
- 12 L-i-n-d-o, and I'm the national president for the
- 13 National Hispanic Organization of Real Estate
- 14 Associates.
- 15 And as a realtor, my industry is very
- 16 dependent on accessibility to broadband, to
- 17 technology. We are particularly delighted with
- 18 wireless.
- 19 However, as a representative of the Latino
- 20 community, my organization has been very proactive in
- 21 voicing our concerns about the lack of jobs. We have
- 22 worked closely with the Latino Business Chamber of
- 23 greater L.A. and we've demonstrated against Google's
- 24 and Apple's lack of hiring in the Latino community,
- 25 and I would like you to consider that as you go forth

- 1 with the potential merger.
- 2 I'd also like to ask for transparency and a
- 3 long-term commitment to the hiring practices, the
- 4 contracts that are available to minorities, and
- 5 particularly, the wireless accessibility to the Latino
- 6 families and their children, who are using it so much
- 7 for their education.
- 8 So with that, I just want to thank you for
- 9 doing your due diligence and I encourage you to keep
- 10 all -- everyone's opinion because it's very important
- 11 and we appreciate your time.
- 12 Thank you.
- JUSTICE HECHT: Thank you very much.
- 14 Next speaker, please.
- MS. AGUINALDO: My name is Rhea Aguinaldo,
- 16 that's A-q-u-i-n-a-l-d-o. I'm from the National Asian
- 17 American Coalition and we are accepting gifts from
- 18 AT&T.
- 19 As the NACM advocate for consumer protection,
- 20 diversity and small business assistance, this merger
- 21 is one of the most -- one of the most large mergers in
- 22 the last few years, and its outcomes will not only
- 23 affect the telecommunications marketplace, but also
- 24 the way in which giant mergers are in the future. We
- 25 want to make sure that corporations usually don't get

- 1 too big and not too powerful, but more importantly, to
- 2 make sure that they operate in the best interest of
- 3 the public.
- When it comes to this merger, however, there
- 5 are lots of other competitors of AT&T. For example,
- 6 Google and Apple can easily be considered competitors.
- 7 So, therefore, the real issue is how socially
- 8 responsible AT&T has been in the past, and how
- 9 socially responsible they will be in the future.
- 10 Specifically, will AT&T continue to create
- 11 jobs by hiring and doing business with minorities.
- 12 Will AT&T continue providing technical assistance and
- 13 capacity building to small minority-owned businesses
- 14 like the ones we represent. And also, will AT&T
- 15 continue to give back to the community more so than
- 16 most other giant corporations.
- 17 So these are all very important questions
- 18 that the Commission should consider when examining
- 19 this merger and whether it's in the best interest of
- 20 the public.
- 21 Thank you.
- JUSTICE HECHT: Thank you very much.
- 23 And next speaker, please.
- MS. LEWIS: Hi, my name is Yolanda Lewis,
- 25 L-e-w-i-s. I'm with the Black Economic Council.

- 1 I'm here today to speak to the fact that
- 2 history is a good indicator of our future, and the
- 3 history that AT&T has demonstrated with the support of
- 4 small businesses and the minority community jobs has
- 5 been something that can be improved but in comparison
- 6 to the competitors, to Google, to Apple, and to those
- 7 who don't even give our -- the records of what they
- 8 have, we need to keep that in consideration.
- 9 We hope to see them increase what they have
- 10 been doing. We are happy with the fact that they're
- 11 actually working with us, but we want to see more.
- 12 And we want to see the merger produce an example for
- 13 other Silicon Valley companies to follow, that if they
- 14 want to have action or they want to have the support
- 15 of the Commission and the community, that they need to
- 16 be a responsible corporation. And that's what we're
- 17 looking for, we hope AT&T can be an example for that.
- JUSTICE HECHT: Thank you very much.
- 19 And I'm going to remind the next speakers
- 20 just to speak slowly and clearly.
- 21 And please go ahead.
- 22 MS. FULLER: Thank you. My name is Barbara
- 23 Fuller, last name is spelled F-u-l-l-e-r. And I'm
- 24 representing the Allen Temple group and also St.
- 25 Augustine's Episcopal Church in Oakland.

- 1 My concern is about the jobs issue, which
- 2 some of the previous speakers have talked about. But
- 3 we know that in a merger, what tends to happen is that
- 4 people lose their jobs. So I would be concerned as to
- 5 how AT&T would go about the business of hiring people,
- 6 people from the community and others, when they are
- 7 laying off and firing the people, some people from
- 8 AT&T and T-Mobile in the process of the merger.
- 9 So I -- I would want the Commission to be
- 10 very specific about getting that information from AT&T
- 11 before any merger is approved.
- 12 Thank you.
- JUSTICE HECHT: Thank you very much.
- 14 Next speaker, please.
- MS. COLON: Hi -- excuse me. Hi, my name is
- 16 Leah Colon, C-o-l-o-n. And I'm part of the four
- 17 million Filipino American families in America.
- 18 I support what the National Asian American
- 19 Coalition is trying to do, but we ask and we need this
- 20 commission to be an advocate for the Filipino
- 21 American, Asian American, American Indian and black
- 22 communities. Please advise AT&T that if they want the
- 23 merger, they should guarantee that minorities and the
- 24 poor will strongly benefit by a merger.
- Thank you.

- JUSTICE HECHT: Thank you very much.
- Next speaker, please.
- 3 MR. CARCAMO: My name is Jorge Carcamo,
- 4 that's C-a-r-c-a-m-o. I'm with the National Hispanic
- 5 Organization of Real Estate Associates.
- 6 And I'm here to say that the -- the
- 7 Commission should approve this merger only if we get a
- 8 commitment from AT&T. I represent the Latino
- 9 population here. We're 38 percent of California and
- 10 the -- the California population should reflect not
- 11 only the employees at AT&T at the lowest levels, but
- 12 also at the highest of management. So I would
- 13 encourage the Commission to get some sort of
- 14 commitment from AT&T whether they're going to
- 15 incorporate the Latinos into the long-term planning,
- 16 not only for the employment but also for contracting
- 17 opportunities, and as well as for the technology
- 18 training that we need as a community to be really
- 19 emerged into this technology, that's very important to
- 20 us.
- 21 Thank you very much.
- JUSTICE HECHT: Thank you.
- Next speaker, please.
- MS. PLEASANT: My name is Alkaren Pleasant,
- 25 P-l-e-a-s-a-n-t. I live in San Jose.

- 1 We need jobs in the community, and
- 2 opportunities for small businesses to be successful
- 3 and create more jobs. AT&T has a strong record in
- 4 comparison to other Silicon Valley --
- 5 COMMISSIONER SIMON: Excuse me, I think you
- 6 need to put the microphone closer so that we can hear
- 7 you.
- 8 MS. PLEASANT: Can you hear me now?
- 9 COMMISSIONER SIMON: Is your mic on? Is
- 10 the -- is the -- is the red light on on your mic? The
- 11 green light, green light.
- MS. PLEASANT: It's a green light.
- JUSTICE HECHT: You have to be pretty close
- 14 to it.
- MS. PLEASANT: Okay, thank you. I'll try it
- 16 again.
- 17 My name is Alkaren Pleasant, that's
- 18 P-l-e-a-s-a-n-t. I live in San Jose.
- 19 We need jobs in the community, and our -- and
- 20 opportunity for small business to be successful and
- 21 create more jobs. AT&T has a strong record in
- 22 comparison to other Silicon Valley companies in
- 23 supporting our community and can be improved, but --
- 24 but it is appreciated.
- My daughter at a young age, she was sixth

- 1 grade and she took a class that was supported by AT&T,
- 2 and she did very well, very successful. And it gave
- 3 her an -- an insight of a light that turned on that
- 4 said, hey, I can be somebody and I can help others.
- 5 So they taught her how to have a vision to --
- 6 to basically create a job, and also from the start to
- 7 beginning, how she can also market her -- her
- 8 business.
- 9 Today now she's at Hampton University in
- 10 Virginia, doing very well, and she wants to give back
- 11 to the community.
- 12 So I just believe that -- that we should
- 13 support our -- and be responsible for a company who's
- 14 supporting our communities.
- 15 Thanks.
- 16 JUSTICE HECHT: Thank you very much.
- 17 Next speaker, please.
- 18 MR. BUNAG: I am Ramon Bunag and I'm -- I
- 19 strongly endorse or support the NAAC, otherwise known
- 20 as --
- JUSTICE HECHT: One moment, could you please
- 22 spell your name.
- MR. BUNAG: Ramon, R-a-m-o-n, B-u-n-a-g,
- 24 Bunag, and I'm a part member or supporter of the
- 25 National Asian American Coalition.

- I agree with those who don't want monopolies
- 2 or companies grow too big, but I also agree that it is
- 3 important to help companies that create jobs and to
- 4 help companies that are very good corporate citizens.
- 5 I would like to see this commission compare
- 6 the record of serving the community and the minority
- 7 community between AT&T and other giant corporations.
- 8 Thank you.
- 9 JUSTICE HECHT: Thank you very much.
- 10 Next speaker, please.
- 11 MR. PLEASANT: My name is Terrance Pleasant,
- 12 P-l-e-a-s-a-n-t.
- 13 My sister who is now in college participated
- 14 in a technology workshop sponsored by AT&T. She's
- 15 working hard to find scholarships to finish college.
- 16 I know AT&T has sponsored my family and community. I
- 17 hope AT&T will do more and I can participate in
- 18 programs to help me and my family's goals. We should
- 19 only support companies that support our communities.
- Thank you.
- JUSTICE HECHT: Thank you very much.
- MS. VIEK: Good evening, my name is Claudia
- 23 Viek, V as in Victor, i-e-k, and I'm the CEO of CAMEO,
- 24 that stands for the California Association for Micro
- 25 Enterprise Opportunity. We're the statewide network

- 1 of 85 nonprofit micro enterprise development groups
- 2 that served 21,000 businesses this last year
- 3 throughout California.
- 4 I'm here, really, to testify to the
- 5 leadership that AT&T has shown in developing jobs
- 6 through micro enterprises and start-up businesses.
- 7 And particularly in this last year, in sponsoring
- 8 micro enterprise's assistance for disabled vets.
- 9 They're the only public utility that has any kind of
- 10 initiative in support of this size and scope, in
- 11 support of micro enterprise development and job
- 12 creation. And they're the only ones that have
- 13 sponsored the Disabled Vets Assistance Program, that
- 14 is going to help both start-up businesses amongst the
- 15 disabled vets community as well as developing growth
- 16 opportunities through procurement.
- 17 The NAAC is one of our members and we're --
- 18 and the Latino Business Chamber as well, and we're
- 19 proud to be working with them on the Disabled Vets
- 20 Program and look forward to its expansion if this
- 21 merger is approved.
- Thanks.
- 23 JUSTICE HECHT: Thank you very much.
- 24 Next speaker, please.
- 25 MS. ENGLISH: Good evening, I'm Shufina

- 1 English, also from CAMEO, last name is E-n-g-l-i-s-h,
- 2 and I am the director of programs and operations for
- 3 CAMEO and I manage the Disabled Veterans Program,
- 4 which my boss just spoke about.
- 5 And I'm here to encourage AT&T to continue to
- 6 support this program. I'm working with five different
- 7 organizations across the state serving both inner city
- 8 and rural disabled veterans. We are very proud of
- 9 this program. We're receiving a lot of attention
- 10 nationally and even from other potential funders. We
- 11 see it as a very significant, meaningful program to
- 12 serve the disabled veterans who are returning to
- 13 California and existing. California has the -- the
- 14 largest population of veterans in the country, and
- 15 it's an opportunity to provide meaningful support to
- 16 disabled, disadvantaged population.
- 17 And so I'm here to encourage you to continue
- 18 your support.
- 19 Thank you.
- JUSTICE HECHT: Thank you very much.
- 21 Next speaker, please.
- MR. PECHO: Good evening, Commissioner Simon,
- 23 Commissioner Sandoval. Thank you for taking this time
- 24 now to listen to the community.
- 25 My name is Jose Pecho, that's spelled

- 1 P-e-c-h-o, and I'm the chairman for Northern
- 2 California of the National Federation of Filipino
- 3 American Associations. We're simply NAPA. NAPA is a
- 4 nonpartisan, nonprofit national organization, formed
- 5 to promote the welfare and well-being of all Filipinos
- 6 and Filipino Americans throughout the United States by
- 7 fostering unity and empowerment.
- 8 NAPA joins with other respected organizations
- 9 here, including NAAC, the Black Economic Council, in
- 10 supporting the proposed merger of AT&T and T-Mobile.
- 11 Mobile broadband is profoundly important in
- 12 connecting minorities to the Internet and helping to
- 13 close the all-important digital divide. Minorities
- 14 are the most avid users of mobile broadband.
- 15 African-Americans, Asians and Hispanics don't only use
- 16 wireless connections to surf the Web, we use it to
- 17 send e-mail, watch videos, access social networking
- 18 sites, access education and employment opportunities,
- 19 and do so at far higher rates than nonminorities.
- 20 You also have other reasons to be optimistic
- 21 and enthusiastic about this transaction. AT&T has a
- 22 long record of excellence when it comes to diversity
- 23 in working towards inclusion.
- 24 AT&T currently ranges fourth on
- 25 DiversityInc's annual list of top Fortune 500

- 1 companies for diversity. AT&T is also committed to
- 2 working with minority-owned businesses, as mentioned
- 3 previously. And in 2000 -- in the year 2000 alone the
- 4 company has spent over \$9 billion on goods and
- 5 services from minority-owned business -- businesses
- 6 involved in its supply chain.
- 7 Done correctly, this merger will be not just
- 8 good for my community, the Filipino American
- 9 community, but all minorities and everybody else in
- 10 the United States.
- 11 Thank you very much.
- 12 JUSTICE HECHT: Thank you very much.
- Next speaker, please.
- 14 MS. PEREZ: Good evening, everyone. My name
- 15 is Amelia Perez with the National Asian American
- 16 Coalition.
- 17 And personally, my BlackBerry servicer is
- 18 with AT&T for over ten years, and I'm pretty satisfied
- 19 with -- with their service except for some dropped
- 20 calls in Daly City.
- 21 Anyway, thousands of small nonprofits are
- 22 closing from lack of government funds and corporate
- 23 support. Corporations that have very good records in
- 24 helping nonprofits should be rewarded. The NAAC has
- 25 told us that this commission is the best commission in

- 1 the country, in helping minorities secure a fair
- 2 chance. We would like this commission to help
- 3 minorities by helping the companies that have the best
- 4 records of helping minorities and not help companies
- 5 with bad records, in hiring and doing business with
- 6 minorities.
- We need this commission to protect us by
- 8 ensuring that this merger lowers the cost to
- 9 consumers.
- 10 Thank you.
- JUSTICE HECHT: Thank you very much.
- 12 The next speaker, please.
- MS. BAUTISTA: I'm GiGi Bautista,
- 14 B-a-u-t-i-s-t-a, and I'm from Southern California.
- 15 Millions of Californians are users of
- 16 wireless phones that have deep ties with India,
- 17 Mexico, Philippines and all other hundred nations.
- 18 On -- on examining this giant merger, we should ask
- 19 all telecommunications and Silicon Valley companies
- 20 what they are doing to connect these immigrants to
- 21 their friends and relatives in other nations. Most of
- 22 all, but most of all -- the most important thing is we
- 23 should ask them what they're doing to help ensure that
- 24 these immigrants who come to the United States have
- 25 the -- have the knowledge, the skills, educated and

- 1 employable.
- 2 I offer one example, which I'm quite an
- 3 expert, is the public libraries. In the Philippines,
- 4 there are -- or very limited effective public library
- 5 system even in Manila. And in my home province of
- 6 Antique, in western -- there's just one public
- 7 library -- effective public library that has been
- 8 funded by a private individual.
- 9 The same situation exists throughout the
- 10 entire population of eight million, and 33 percent of
- 11 this has no access to public libraries. This is a
- 12 great population, almost half of the nation which are
- 13 members of the United Nations.
- 14 I support the merger of AT&T and T-Mobile
- 15 because I know AT&T helped people in the Philippines.
- 16 Thank you.
- 17 JUSTICE HECHT: Thank you.
- 18 Next speaker, please.
- 19 MR. NGUYEN: Good evening, my name is Sieng
- 20 Nguyen, spelled S-i-e-n-g, N-g-u-y-e-n, and I'm a --
- 21 I'm a small business owner as well as I'm Vietnamese.
- 22 And Vietnamese people rarely speaks out to
- 23 this kind of events, so even though we have so many
- 24 Vietnamese out there, I totally believe that AT&T has
- 25 helped so many small business owner as well as the

- 1 minority business owner, and the nonprofit
- 2 organization and charities. I believe that they will
- 3 continue to do more after the merger of AT&T and --
- 4 and T-Mobile, so can help our community a little bit
- 5 more.
- 6 Thank you.
- 7 JUSTICE HECHT: Thank you very much.
- 8 Next speaker from this group, please. And it
- 9 looks like we'll be finished with this group fairly
- 10 soon and then I will pick up with the rest of our
- 11 list.
- 12 Go ahead.
- DR. CASTRO: Thank you. Dr. Judy Castro,
- 14 C-a-s-t-r-o. I am with the National Asian American
- 15 Coalition.
- 16 I want to also reiterate the comments that
- 17 have been made by my colleagues, that we ask AT&T not
- 18 to lose the focus of this commitment to continue to
- 19 support our minority communities through education,
- 20 through job opportunities, and also to small
- 21 businesses. They have done an excellent job with all
- 22 communities, but we ask that you ask them not to lose
- 23 the focus because without the focus, there's not going
- 24 to be any success in this merger, so we do applaud but
- 25 we ask them to continue to support.

- 1 Thank you.
- 2 JUSTICE HECHT: Thank you.
- 3 Next speaker, please.
- 4 MS. FRANCISCO: Hi, my name is Maru
- 5 Francisco, and my only concern is with a big --
- 6 JUSTICE HECHT: Could you spell your name,
- 7 ma'am.
- 8 MS. FRANCISCO: I'm sorry, M-a-r-u,
- 9 Francisco, F-r-a-n-c-i-s-c-o.
- 10 JUSTICE HECHT: Thank you.
- 11 MS. FRANCISCO: So anyway, my concern is just
- 12 the customer service as a result of this merger. What
- 13 I need to know, are they going to give the jobs here
- 14 instead of outsourcing them to other countries.
- 15 That's all.
- 16 JUSTICE HECHT: Thank you very much.
- 17 COMMISSIONER SIMON: Very good point.
- 18 JUSTICE HECHT: Next speaker, please.
- 19 MR. COURTNEY: My name is Vince Courtney.
- 20 I'm here, I represent the Alliance for Jobs and
- 21 Sustainable Growth.
- 22 And I know you've received a letter from the
- 23 San Francisco Chamber of Commerce, which is a member
- 24 of our organization, but I want you to know, the
- 25 organization of -- supports that letter entirely, but

- 1 it's also made up of several unions and I wanted to
- 2 bring that to your attention.
- 3 We have four construction unions, the
- 4 carpenters, the laborers, the electricians and the
- 5 plumbers, also the IOW Local 6 is a member of our
- 6 group, so is Teamsters Local 856 and the A. Philip
- 7 Randolph Institute. And together we're enthusiastic
- 8 about this, not just because AT&T is an excellent
- 9 employer, comparatively speaking, given everything
- 10 that's going on today, but we need the jobs, we really
- 11 need the jobs.
- 12 So thank you very much.
- 13 JUSTICE HECHT: Thank you very much.
- 14 Next speaker from this group, please.
- 15 MR. SLED: I don't know if I'm part of this
- 16 group. I'm just a citizen, I'm actually nobody. I
- 17 did not come here on anyone's behest. My name is
- 18 Dmitri Sled, D-m-i-t-r-i, S-l-e-d.
- 19 THE REPORTER: I'm sorry?
- 20 Mr. SLED: D-m-i-t-r-i, S-l-e-d is my last
- 21 name.
- 22 Anyway, I did not come here on anybody's
- 23 behest. I represent nobody. I was not paid to be
- 24 here. None of my family members are supported by
- 25 AT&T's programs and even if they were, that would make

- 1 no difference in my stand.
- I am against this merger. The fact is, after
- 3 this, there will be three companies controlling 90
- 4 percent of all the -- all wireless, basically, in this
- 5 country. And, I mean, Sprint is lagging far behind
- 6 and they're probably going to be bought out too
- 7 shortly, so you're going to have two large companies,
- 8 two large telecom companies controlling, you know,
- 9 this whole industry basically. Now, that may not be a
- 10 monopoly but that's a duopoly, and that's kind of not
- 11 great either. It's going to be bad for consumers
- 12 because the price is going to go up.
- I mean, I know people say that like AT&T has
- 14 a great record of job growth and a great record of
- 15 supporting minority groups and, you know, communities
- 16 and stuff, but first, there is absolutely no guarantee
- 17 that they will actually make good on their word to
- 18 keep jobs. There's no guarantee that they will do any
- 19 of this. They're a corporation. They're beholden to
- 20 no one and they can lie to you and say all the things
- 21 they want.
- 22 And unfortunately, the record shows that
- 23 whenever there is mergers like this, thousands of jobs
- 24 get lost in the process. So there may be jobs
- 25 created, maybe, I don't know. I'm -- I am not an

- 1 expert at this, but just from what I've known
- 2 historically, jobs will be lost. Prices will go up.
- 3 And, you know, AT&T will have more political power.
- 4 There's a reason they broke up Bell in the '80s, and
- 5 like now it's back to this. So I'm -- you know, I'm
- 6 just against this, and, yeah, I speak for myself and
- 7 nobody else.
- 8 Thank you.
- 9 JUSTICE HECHT: Thank you.
- 10 All right, we're going to proceed now with
- 11 our main speakers. We have something like 45
- 12 speakers, and I'm going to limit each speaker to about
- 13 two minutes.
- 14 We are going to start with Melvin Mason and
- 15 after Mr. Mason, we will be taking, I believe, Steve
- 16 Nakaso. So if the first one can come up and the
- 17 second one can get ready to come up, that would be
- 18 ideal.
- 19 MR. MASON: Okay, good evening, Commissioner
- 20 Sandoval, Commission Simon in his absence, Judge, Your
- 21 Honor. My name is Mel Mason, last name spelled
- 22 M-a-s-o-n, and I'm president of the Monterey County
- 23 branch of the NAACP, National Association for the
- 24 Advancement of Colored People.
- I spoke on behalf of our branch at the

- 1 previous PUC meeting, stating that our branch supports
- 2 this merger of AT&T and T-Mobile.
- 3 And I can certainly appreciate the PUC's
- 4 attempt to do due diligence here by certainly getting
- 5 more information and then making a -- an informed
- 6 decision on this merger, which we of course support.
- 7 For myself as an individual and for the
- 8 NAACP, we don't have much of a history of supporting
- 9 mergers of major corporations. In fact, we've often
- 10 seen in these types of mergers as being in the
- 11 financial interest of the rich and to the detriment of
- 12 the interest of minority rule and poor communities.
- 13 That changed for us somewhat with the merger
- 14 of SBC and the old AT&T. I also spoke at those PU --
- 15 PUC meetings, hearings as well, supporting that
- 16 merger, and just as SBC, AT&T -- the merger of the new
- 17 AT&T and T-Mobile will continue and expand and enhance
- 18 technological access for minority rule in poor
- 19 communities.
- 20 Information is empowering, if not power
- 21 itself, and for these communities which have
- 22 historically been either left out of these types of
- 23 developments are, at the very most on the margins,
- 24 being rendered as being peripheral spectators to such
- 25 development.

- 1 The NAACP has been happy with the results of
- 2 the previous merger and is even more strongly
- 3 supportive of this proposed merger because of the
- 4 broad benefits it will bring to those communities
- 5 about which we are parentally concerned and whose
- 6 interest we're always fighting.
- 7 So we, again, support the merger of AT&T with
- 8 T-Mobile. We think that it will bridge the digital
- 9 divide and -- and provide more access and also
- 10 economic development for those communities that we're
- 11 so concerned about.
- 12 Thank you.
- JUSTICE HECHT: Thank you very much,
- 14 Mr. Mason.
- 15 And now we will have Mr. Nakajo, and please
- 16 correct me when I mispronounce people's names.
- 17 MR. NAKAJO: Thank you very much, Judge.
- 18 My name is Steve Nakajo, N-a-k-a-j-o. Good
- 19 evening Commissioner Sandoval. Thank you very much
- 20 for this opportunity, in terms of participating within
- 21 this process.
- 22 I stand in front of you as executive director
- 23 of Kimochi Senior Center located in the heart of
- 24 Japantown. We just finished celebrating our 40th
- 25 anniversary. As a point of information, I started

- 1 there when I was 24 years old. I currently am 64
- 2 years old, which represents the new generation of
- 3 seniors, the baby boomers. And in terms of our baby
- 4 boomers and access, what we're really interested in,
- 5 what I'm interested in as a private citizen as well is
- 6 the access to wireless mobile access.
- 7 Who would have known that we would be so
- 8 dependent upon communication and wireless. I also
- 9 support the concept of a US corporation business such
- 10 as AT&T, the ability that they have professionally to
- 11 develop jobs, to do training. Also in terms of it, to
- 12 be able to have the technology to look beyond the
- 13 future, also to be ready for us in terms of
- 14 California, in terms of, again, the access for us.
- 15 I'm an Asian American/Pacific Islander. I also
- 16 represent the baby boomers. But everyone knows we
- 17 Asian Americans use that telephone.
- I also happen to be a 60-year member of the
- 19 San Francisco Fire Commission, and one of the biggest
- 20 issues that we deal with is that earthquake, not that
- 21 when it's going to come, in terms of, again, the
- 22 preparation, being able to do that. And part of that
- 23 is going to be communication, as we've grown into
- 24 ourselves in terms of sophistication and formation.
- 25 Please support that merge, please give that access to

- 1 us in terms of our organization.
- 2 Thank you very much.
- 3 JUSTICE HECHT: Thank you very much.
- 4 Now we have a Daniel Burns. So one after
- 5 Mr. Burns is Dmitri Belser, who I think we may have
- 6 already heard of -- is that -- from; is that correct?
- 7 COMMISSIONER SIMON: No, that's not correct.
- 8 JUSTICE HECHT: No. All right, then after
- 9 Mr. Burns we'll take Mr. Belser.
- 10 MR. BURNS: Good evening. My name is Daniel
- 11 Burns, B-u-r-n-s. I have no relation to any party
- 12 here. I'm simply an individual here to express my
- 13 support in favor of this merger.
- 14 If you live in San Francisco, you know that
- 15 you can have spotty service, you can have great
- 16 service somewhere, awful service others. I have great
- 17 service at home, I have not great service where I
- 18 work. There's a T-Mobile tower on the top of my
- 19 building where I work, and I think that merger -- this
- 20 merger will allow me to have better service or many
- 21 people to have better service without constructing
- 22 more towers.
- 23 Secondly, I've been a -- a customer of AT&T
- 24 Wireless since 1998, and that was bought by Cingular,
- 25 I believe that was in 2005 or something. And when

- 1 that -- when Cingular bought AT&T, I was -- I -- I --
- 2 I received better service and -- and wider service.
- 3 And then Cingular became AT&T again.
- 4 So I have been a customer of -- of
- 5 AT&T/Cingular/AT&T Wireless for well over a decade,
- 6 and with each successive merger, I've realized
- 7 improved service and appreciated increased value.
- 8 Thank you.
- 9 JUSTICE HECHT: Thank you very much.
- 10 Now we will have Mr. Belser, followed by
- 11 Steve Mincey
- MR. BELSER: Good evening. I'm Dmitri
- 13 Belser. I'm the executive director of the Center for
- 14 Accessible Technology. AT&T has provided past support
- 15 for my agency.
- 16 For people with disabilities, the disability
- 17 community is disproportionately low income and it's
- 18 also a community that is -- that's partially dependent
- 19 on the network. And I am supportive of this merger.
- 20 I think that AT&T/T-Mobile merger, despite having too
- 21 much Ts in the name, is actually -- would be a good
- 22 thing.
- 23 But I want to make sure that both the
- 24 advantages that my community sees in both these
- 25 companies is carried forward. AT&T is the only

- 1 wireless company that has really worked to provide
- 2 accessible phones for people with disabilities. And
- 3 T-Mobile has provided low cost plans that people with
- 4 disabilities have enjoyed.
- 5 So I really want to make sure that that is
- 6 something that doesn't get lost. I see the -- the
- 7 CPUC role in this as somewhat of advocating for the
- 8 California consumer in the FCC process. And as you
- 9 are taking that role, I want to see you carry that
- 10 forward, and make sure that accessibility really is
- 11 something that's an important issue.
- 12 And I also just want to mention the CP -- the
- 13 CPUC website could use some accessibility.
- 14 Thanks very much.
- 15 JUSTICE HECHT: Thank you and thank you for
- 16 that input, that is helpful.
- 17 We'll have Steve Mincey and then Chandra
- 18 Hauptman.
- 19 Go ahead.
- 20 MR. MINCEY: Good evening, Your Honor,
- 21 Commissioners. My name is Steve Mincey, M-i-n-c-e-y,
- 22 and I'm a principal with the firm DES Architects and
- 23 Engineers. We're about a hundred person architecture
- 24 firm down on the Peninsula and we specialize in
- 25 providing facilities to businesses here in the region.

- 1 So as you can well imagine, my company, an
- 2 architecture firm, is very dependent on having
- 3 businesses thrive and grow here. I am so passionate
- 4 about keeping the environment strong for business.
- 5 I'm also the chair of SAMCEDA, which is the San Mateo
- 6 Economic Development Association, and I'm here to
- 7 speak for both of those organizations in favor of the
- 8 AT&T and T-Mobile merger.
- 9 SAMCEDA was founded 55 years ago to maintain
- 10 a strong business environment here. And I think one
- 11 of the very special aspects of the Peninsula is that
- 12 there's sort of a keen understanding that businesses,
- 13 when they do well, so does the community and so do the
- 14 residents of the community. The companies that we
- 15 work with and -- and are -- belong to the
- 16 organization, believe that this merger will help them
- 17 grow, and will help them prosper here.
- 18 So as just my own firm, my own small firm, we
- 19 can provide cell phones to over half of our employees,
- 20 and it's a big expense. And so I think businesses
- 21 will be looking at this merger from a standpoint of
- 22 cutting costs and being more efficient, providing a
- 23 better system.
- 24 Due to coverage issues, as you know,
- 25 sometimes we have to go to other networks, and, in

- 1 fact, we use the Verizon network for a number of our
- 2 phones because of coverage issues. So we're hoping
- 3 the AT&T/T-Mobile merger will allow them to close some
- 4 of those gaps and make the necessary improvements in
- 5 their system, such that they can compete with Verizon,
- 6 be a true competitor to Verizon.
- 7 So, you know, lastly, I did want to also
- 8 mention that down on the Peninsula, AT&T has been a
- 9 great corporate citizen. They do belong to the
- 10 business organization, I'm speaking about SAMCEDA, but
- 11 more importantly, they sponsor and participate in
- 12 community activities, their public outreach folks
- 13 organize volunteer efforts and they were a key player
- 14 in emergency preparedness down on the Peninsula
- 15 earlier this year.
- So in summary, I believe that keeping AT&T
- 17 strong and competitive will be good for the
- 18 marketplace, will be good for businesses here in the
- 19 region, and that, in turn, will help communities and
- 20 the residents and consumers.
- 21 Thank you.
- 22 COMMISSIONER SIMON: Thank you.
- JUSTICE HECHT: Thank you very much.
- Now we have Chandra Hauptman, followed by
- 25 Sally Sommer.

- 1 And again, correct me when I mispronounce
- 2 your names.
- 3 MS. HAUPTMAN: Good evening. My name is
- 4 spelled H-a-u-p-t-m-a-n. I would like to thank you
- 5 all for allowing consumers an opportunity to speak on
- 6 this important issue. And I wish there were more
- 7 consumers and less corporations represented.
- 8 I am against the merger of AT&T and T-Mobile.
- 9 I feel this will result in a major setback to the
- 10 gains made by consumers after similar larger
- 11 corporations were forced to be broken up to allow for
- 12 access to smaller companies, resulting in better
- 13 services, more jobs and a more competitive market.
- 14 We the consumers deserve more choices and
- 15 more opportunities. AT&T laid off between 2007 and
- 16 2009 20,000 workers, so I don't know where all these
- 17 people we're talking about, all these jobs were coming
- 18 from. And when this merger occurs, if it does, it
- 19 will result in the loss of more jobs, at a time when
- 20 unemployment is high and jobs are scarce.
- 21 Unemployed people cannot afford to keep their
- 22 homes, feed their families, to pay their health
- 23 insurance, so what are they going to do. If only two
- 24 companies gain control of all of our wireless
- 25 communications, we the consumers will suffer with

- 1 higher prices, fewer choices for services, and less
- 2 workers able to provide customer service.
- 3 · Corporate consolidation of print and TV media
- 4 has resulted in more control of the information that
- 5 is disseminated and alternative voices have little
- 6 access to consumers to provide alternative points of
- 7 view, those users silenced. Please do not allow this
- 8 merger to occur.
- 9 Thank you.
- 10 JUSTICE HECHT: Thank you very much.
- 11 Our next speaker will be Sally Sommer and
- 12 after that, we have a JR McConnell. And I also want
- 13 to pause at this moment and thank everybody for making
- 14 your comments well within the time that we've
- 15 established. And I really appreciate that everybody
- 16 is making their points concisely and moving forward
- 17 while having the opportunity to speak, because the
- 18 most important thing is for everyone to have the
- 19 opportunity to say what they want to say tonight.
- 20 Go ahead, Ms. Sommer.
- 21 MS. SOMMER: Sally Sommer, S-o-m-m-e-r. So I
- 22 hear a lot about what a good citizen AT&T is and I
- 23 wonder if that is the reason -- if that is a
- 24 consideration in allowing this merger to go through,
- 25 if this is really in the public interest. In other

- 1 words, will AT&T cease to be a good citizens if this
- 2 merger does not go through.
- 3 Have they really proven that they will
- 4 continue to serve the public interest. Historically,
- 5 monopolies and duopolies have not served the public
- 6 interest. They have cost jobs and they have produced
- 7 higher prices.
- 8 One of the -- one of the arguments that AT&T
- 9 has is that they're going to get wireless service to
- 10 rural areas in the deal. Although they have admitted
- 11 that they -- it is not cost effective at this point.
- 12 So are we to believe that after they invest \$39
- 13 billion it will then be cost effective to serve remote
- 14 people? I doubt it.
- I got this out of Forbes, this says the
- 16 excuse given for this merger to be approved is that
- 17 AT&T is in desperate need of additional frequencies.
- 18 That's true, but it then asserts that T-Mobile will
- 19 provide them. That AT&T will gain any excess capacity
- 20 is -- from overloaded T-Mobile networks is a
- 21 fictition -- is a fictitious -- is fictitious. I'm
- 22 sorry. T-Mobile has little excess capacity to
- 23 relinquish to AT&T if the merger is allowed to fly.
- 24 Now, you have to rely on what they say. If they're
- 25 lying to you, you have to know that.

- 1 I'm sure it will all be investigated. But
- 2 this is something already we're just being exposed.
- 3 With -- with the breakup of Ma Bell,
- 4 innovation flourished with more competition. Look at
- 5 the way we make long distance calls now, with
- 6 companies that came up with Skype, calling cards, you
- 7 name it. We're now caught -- you know, pay minutes
- 8 for international calls when we used to pay dollars.
- 9 So what they say and what -- what it is. The
- 10 justification that the deal will enhance network
- 11 efficiencies and provide AT&T with needed additional
- 12 bandwidth is not true.
- 13 AT&T will be left with Verizon, a duopoly,
- 14 which will produce control over the prices and control
- 15 over innovation, which I say are not in the public
- 16 interest.
- 17 Thank you.
- 18 COMMISSIONER SIMON: Excuse me. Excuse me,
- 19 ma'am. Ma'am, excuse me, do you have the date of
- 20 that -- do you have the date of that Forbes article
- 21 for purposes -- if you stated it, I misheard it. But
- 22 I -- I didn't hear it, but do you have the date of
- 23 that Forbes article?
- 24 MS. SOMMER: No, but I could certainly get
- 25 it. I could certainly get it.

- 1 COMMISSIONER SIMON: Okay.
- 2 MS. SOMMER: I don't have the date. Would
- 3 you like me to provide it?
- 4 COMMISSIONER SIMON: Certainly.
- 5 MS. SOMMER: I can.
- 6 COMMISSIONER SIMON: Yeah, I have an advisor
- 7 in the back that will provide you my information.
- 8 Okay, thank you.
- 9 JUSTICE HECHT: Thank you very much.
- 10 And the next speaker is JR McConnell, to be
- 11 followed by RJ Moye or Moye.
- 12 Go ahead.
- 13 MR. MCCONNELL: Yes. I'm JR McConnell,
- 14 M-c-C-o-n-n-e-l-l. I'm speaking on behalf -- or I'm
- 15 sorry, in support of this merger on behalf of the Jobs
- 16 and Housing Coalition.
- Jobs and Housing is a space in Oakland, it's
- 18 a group of major businesses, and we are in support of
- 19 economic development in Oakland and the region and
- 20 throughout the state.
- 21 This merger represents major capital
- 22 investment for -- from the business community and will
- 23 result in infrastructure improvements and job growth,
- 24 both of which are vital to the health and
- 25 sustainability of the economic future of the region

- 1 and of the state.
- With that, we at the Jobs and Housing
- 3 Coalition urge you to support this merger.
- 4 Thank you.
- 5 JUSTICE HECHT: Thank you very much.
- 6 Next will be RJ I believe it's Moye and after
- 7 that, James Velarde.
- 8 MR. MOYE: That's correct, my name is RJ
- 9 Moye, that's spelled M-o-y-e. I am the chairman and
- 10 president of the 100 Blackmen of the Monterey
- 11 Peninsula, as well as a member of the national board
- 12 of directors for the 100 Blackmen of America. And I
- 13 support the merger between AT&T and T-Mobile.
- 14 I'm a five-year customer of T-Mobile and
- 15 probably a lifelong customer of AT&T. And one of the
- 16 reasons that I -- I support this merger is because
- 17 obviously these two companies are displaying an
- 18 aggressive business model. And the way the
- 19 technological world is developing, I think the
- 20 aggressiveness in improving on broadband service and
- 21 wireless service is the thing that we should embrace.
- 22 As a private businessman and I'm an international
- 23 commercial realtor, my business thrives on now the
- 24 technology.
- 25 So the advancement that AT&T is approaching

- 1 with the merger, with T-Mobile, I think is one that
- 2 will enhance where we're going. And let's face it,
- 3 we're going forward. And I think that's what AT&T and
- 4 T-Mobile are trying to say here, let's go forward with
- 5 this technology because it has benefitted us to this
- 6 point. So why not continue to build and grow and go
- 7 forward?
- 8 Thank you.
- 9 JUSTICE HECHT: Thank you very much.
- 10 Our next speaker is James Velarde, followed
- 11 by an Anni Chung.
- 12 MR. VELARDE: Good evening. James Velarde,
- 13 spelling on that is V like Victor, e-l-a-r-d-e. I
- 14 want to thank the Commissioners and Your Honor for the
- 15 time this afternoon to -- this evening, actually, to
- 16 speak on behalf of support of the merger of AT&T and
- 17 T-Mobile.
- I represent a company down on Monterey that
- 19 has about 200 employees in the Monterey area and we
- 20 conduct business all throughout the state of
- 21 California, and I finally find myself traveling
- 22 frequently, and require what we call the virtual
- 23 office, these days being digital connections both via
- 24 Skype and television conversations for meetings, as
- 25 well as being connected back with the office and our

- 1 community.
- 2 Let's be honest, mergers are not all bad.
- 3 Yes, there may be some job attrition that becomes a
- 4 part of this, but what would be the attrition if one
- 5 of these two companies were to fail. Obviously
- 6 companies are taken over when they're in distress.
- 7 Something is happening here that is causing T-Mobile
- 8 to be a good target for an acquisition, if you will,
- 9 and I would -- I would harken to say that more jobs
- 10 would be lost if they were to fail within their area.
- The other thing is, down on the Peninsula we
- 12 still have the 3G technology. We have been trying to
- 13 be upgraded to the 4G technology, but the -- as you
- 14 all probably know, the site selection process for new
- 15 towers is very, very arduous. Nobody wants it in
- 16 their own backyard, but they all want the coverage and
- 17 they all want the ability to get that.
- 18 So I think this acquisition and this merger
- 19 represents a chance to get that coverage down in our
- 20 community without having to select new cell sites by
- 21 upgrading the existing cell sites T-Mobile has. They
- 22 have a very compatible network system that should
- 23 expedite that process and not have the two-plus years
- 24 that it would take to possibly select sites if you're
- 25 able to get them approved.

- 1 So again, we are here in support of the
- 2 merger of AT&T and T-Mobile and look forward to you
- 3 all finding favorable in that decision.
- 4 JUSTICE HECHT: Thank you very much.
- 5 We will have an Anni Chung next, followed by
- 6 Bill Schulte.
- 7 And I will, once again, remind everybody to
- 8 try to speak slowly and clearly for the benefit of the
- 9 court reporters and for those of us here who are
- 10 taking notes.
- 11 MS. CHUNG: Good evening, Commissioners and
- 12 Judge. I am Anni Chung, C-h-u-n-g, my last name, and
- 13 I'm with Self-Help For the Elderly, which is a
- 14 community-based organization serving close to about
- 15 35,000 seniors in four Bay Area counties, San
- 16 Francisco, San Mateo, Alameda and Santa Clara County.
- 17 We provide quite a comprehensive range of
- 18 social, recreational, educational, senior housing and
- 19 healthcare services to primarily very low income,
- 20 manual labor and immigrants, so I'm here to support
- 21 the AT&T and T-Mobile merger.
- 22 Many previous speakers have spoken about the
- 23 excellent record AT&T has on its workforce inclusion
- 24 and its minority procurement. But I want to
- 25 particularly emphasize on the community impact that

- 1 AT&T as a corporate citizen has on our community. I
- 2 think I been with Self-Help For the Elderly for over
- 3 30 years now and ever since I remember, when there
- 4 is -- when there's a critical need in not just a
- 5 senior community, but also the Asian community, AT&T
- 6 is almost the first community partner and community
- 7 business corporation that we will go to because there
- 8 are many incidents -- incidents that we're going to
- 9 really need their support.
- 10 For example, 20 years ago, Self-Help tried to
- 11 utilize the voiceover Internet protocol, VOIP, to
- 12 strengthen our own communications network among the
- 13 different counties. We quickly realized that
- 14 Chinatown's network is of very poor grade, so instead
- 15 of spending thousands of dollars on VOIP, we had to
- 16 first go to AT&T and ask them to help us first upgrade
- 17 the network where we could then install this
- 18 technology -- this technology that help lower the cost
- 19 of our operation so that more money could be spent on
- 20 direct services like food and shelter and healthcare
- 21 for the seniors.
- 22 I also participated in past mergers that
- 23 created special funding, like the ZeroDivide
- 24 Foundation or the California Emerging Tech Fund or the
- 25 Verizon Community Collaborative Fund. All these funds

- 1 really provide rare opportunities that allow very
- 2 underserved communities like Chinatown or like the
- 3 Asian American community, to catch up on the
- 4 technological needs which have left our communities
- 5 way, way and far, far behind.
- 6 Without the mergers, I don't think that
- 7 grants to our communities could have gotten, that
- 8 helped us adopt more broadband for low income
- 9 residents and seniors, open that technology and
- 10 computer labs to teach low income and monolingo
- 11 seniors about the computer and the Internet.
- 12 So these are very valuable community benefits
- 13 that a merger will yield. And I have to say, mergers
- 14 are happening in every sector nowadays, in the
- 15 financial institutions, in healthcare organizations,
- 16 in airlines, in the IT world, and even in our
- 17 nonprofit world, because us as consumers are demanding
- 18 faster service, quicker service, high quality at the
- 19 lowest cost.
- 20 Even all of us that run any sort of companies
- 21 or nonprofit organizations are asked to achieve
- 22 efficiency in our operation, so --
- JUSTICE HECHT: Speaking of which, you're
- 24 about at your time.
- MS. CHUNG: Okay.

- JUSTICE HECHT: So if you could wrap up.
- 2 MS. CHUNG: So I'm going to support the
- 3 merger and ask that the Commission gather its
- 4 information and send it on and also approve the
- 5 merger.
- 6 Thank you very much.
- JUSTICE HECHT: Thank you very much.
- 8 The next speaker -- the next speaker is
- 9 Bill Schulte, followed by Jon Fox.
- 10 MR. SCHULTE: Good evening. Thank you,
- 11 Commissioners, Judge Hecht for allowing me to speak
- 12 tonight. My name is Bill Schulte, S-c-h-u-l-t-e. I'm
- 13 a former director of your consumer services division,
- 14 and a 30-year employee of the Commission. I'm here
- 15 tonight representing -- I'm the treasurer of Self-Help
- 16 For the Elderly, which has received compensation from
- 17 AT&T over the last 12 months and as a private citizen
- 18 who has not received compensation over the last 12
- 19 months.
- 20 I'm here really to support the proposed
- 21 merger of AT&T and T-Mobile. As -- I'd like to
- 22 associate myself with the comments of Ms. Chung, and
- 23 those before her, who have commented on the tremendous
- 24 community partnership that AT&T has provided. Not
- 25 just in terms of financial support, but in terms of

- 1 volunteer support. And not just this year were major
- 2 issues at stake, but year in and year out.
- 3 In terms of -- of the issue before you
- 4 tonight, I looked at two things, is there sufficient
- 5 competition, and will consumers of AT&T/T-Mobile be
- 6 better or worse off.
- 7 And certainly I expect your staff will do a
- 8 Herfindahl index looking at market concentration. I
- 9 think you'll find sufficient competition to continue
- 10 the downward trend in consumer prices, cell phone
- 11 prices, according to the GAO over 50 percent in the
- 12 last ten years.
- 13 I expect secondly that the consumer might be
- 14 the big benefactor of this merger. Networks will be
- 15 easily integrated, expect better coverage and better
- 16 reception. And this comes from somebody who is less
- 17 than enthralled with the existing reception of AT&T,
- 18 and who is considering moving to another competitor.
- 19 And so I'm optimistic and enthusiastic about the
- 20 potential consumer benefit to this.
- 21 That coverage and better reception would be
- 22 manifested in a number of ways, both in terms of
- 23 reducing the digital divide as well as economic
- 24 development.
- 25 So in summary, I think the merger will --

- 1 will still provide competition. I think consumers
- 2 would benefit greatly from this, and I would urge the
- 3 Commission to find that this merger is in the public
- 4 interest, and to support the merger before the SEC.
- 5 Thank you.
- 6 JUSTICE HECHT: Thank you very much.
- 7 Our next speaker will be Jon Fox, followed by
- 8 I believe it's Reuben Hechanova.
- 9 MR. FOX: Hello, good evening, my name is Jon
- 10 Fox, F-o-x. I'm the consumer advocate for CALPIRG,
- 11 California Public Interest Research Group. And I'm
- 12 happy to say that we do not accept corporate funding
- 13 from anyone. And in this case, AT&T or T-Mobile or
- 14 Sprint or Verizon or Google or anyone else. And it's
- 15 specifically to provide us the clarity and objectivity
- 16 that is needed in these situations, so that we're able
- 17 to serve the public interest and consumers. And
- 18 that's why I'm here this evening, and thank you for
- 19 allowing me to speak.
- 20 We object to this merger and out of the very
- 21 basic belief that more competition is needed in the
- 22 American telecommunications industry, not less. I
- 23 just want to highlight several key points that I think
- 24 that haven't been mentioned.
- Just to give a little bit of scale when we

- 1 talk about the competition, or lack thereof, actually
- 2 the index is very low for the telecommunications, and
- 3 it's already highly concentrated in four players. And
- 4 if this merger would be allowed to move forward, you
- 5 would have concentration of 76 percent of the market
- 6 share with AT&T and Verizon, so the two major players
- 7 would have 76 percent of the market.
- 8 For comparison with the oil industry, the top
- 9 two only have 24 percent of the industry. So the
- 10 comparison at hand is -- imagine BP, Exxon Mobil,
- 11 Chevron, Shell, Sinco, all merging together, and then
- 12 you have to sign a two-year contract to buy only from
- 13 them.
- 14 And that is the analogy that is more
- 15 appropriate and something that concerns us, because
- 16 less competition rarely ends up in the consumer's best
- 17 interest.
- 18 As gatekeepers, AT&T will have a
- 19 disproportionate influence on technologies that have
- 20 access to the American market, and the pricing in that
- 21 market. We are concerned about T-Mobile which
- 22 currently provides the low-end services and cheaper
- 23 services for people, that that will disappear, simply
- 24 because AT&T will no longer have an interest if it
- 25 already dominates over 50 percent of the market.

- 1 And they also have a history of blocking
- 2 other services, such as Google Voice and Slingbox, who
- 3 are competitors to their own service, and they are
- 4 doing that now and we have reason to believe that they
- 5 will continue that in the future.
- 6 AT&T together with Verizon fought to get an
- 7 exception of net neutrality for mobile net. Looking
- 8 around this room, I see people with iPads, smart
- 9 phones, and that's how we're accessing our Internet.
- 10 The future trend is towards moving away from wired
- 11 Internet to wireless Internet. So if you look down
- 12 the future, a monopoly or duopoly in this service is
- 13 even of more concern, especially given AT&T's record
- 14 fighting against net neutrality, and this will have
- 15 potential significant impacts on consumers' first
- 16 amendment rights when the ability to access, create
- 17 and share content on the line will be restricted.
- JUSTICE HECHT: And you're getting towards
- 19 your time so if you can wrap up.
- 20 MR. FOX: And so I'd just like to reiterate
- 21 that we object to this merger and we think that you
- 22 should not allow it, and you should also recommend to
- 23 the FCC that they should not move forward as well.
- 24 Thank you very much, good evening.
- 25 COMMISSIONER SIMON: Thank you.

- JUSTICE HECHT: Thank you very much.
- Next we have Reuben Hechanova, and after that
- 3 Teresa Ono.
- 4 MR. HECHANOVA: My name is Reuben Hechanov,
- 5 that's H-e-c-h-a-n-o, V as in Victor, a, and I'm not
- 6 affiliated nor have I received any funding from AT&T.
- 7 I'm a resident of San Francisco for over 32
- 8 years, and have raised a family here and look forward
- 9 to staying in this community. I call it a community,
- 10 because AT&T is part of our community, and currently
- 11 is represented and significantly part of the baseball
- 12 community, amongst many other things.
- 13 The part by which we all currently live in
- 14 this economy is where the merger, and I support the
- 15 merger of both AT&T and T-Mobile, will help both
- 16 business. I as an architect, my wife is an attorney,
- 17 will also serve not only on the local way, but also in
- 18 a national and global competitiveness.
- While building that, the merger of AT&T is
- 20 also solid and a win-win situation for not only my
- 21 family, but for this community here in San Francisco.
- 22 I too am -- served many and wear many hats in San
- 23 Francisco. I'm the Commissioner or -- and serve also
- 24 on the building commission as president, amongst many
- 25 other business organizations, and the benefit of this

- 1 to not only the community of San Francisco is also to
- 2 improve the service, and beneficial in lowering the
- 3 costs and improving the delivery of service to this
- 4 community.
- I say community, because we are a global
- 6 community. Our wireless and our technology will make
- 7 that community accessible and also beneficial both for
- 8 the management and also for the categories by which
- 9 the workplace for the workforce will also be made
- 10 better.
- 11 And how good is that? The technology impact
- 12 and the effect of providing the delivery of service is
- 13 going to be better. I believe it's going to be
- 14 better, because I look at what they will provide as a
- 15 cup or a glass full as opposed to half empty. The
- 16 tendency to look at the glass half full or half empty
- 17 is whether this merger is going to benefit those or
- 18 those who are going to suffer. And the category of
- 19 which this will serve to be a glass that is full is
- 20 that service that they will provide is a technological
- 21 tool to use, and with the current technology, we
- 22 become our own editor or access to information. And
- 23 the better we have access to that information, the
- 24 more that we can selectively apply what is best for
- 25 us, not be imposed on the global will of a

- 1 corporation.
- 2 How good is this? Well, it's good -- both
- 3 good for both companies, it's good for their employees
- 4 on both sides, and also for those who will benefit
- 5 from the better service.
- 6 Good for San Francisco, since AT&T is in our
- 7 community. It's also for both local, national and
- 8 global competitiveness that this merger will serve.
- 9 It doesn't get any better and this merger will surely
- 10 make it and both companies in our community better.
- 11 Thank you.
- 12 JUSTICE HECHT: Thank you.
- Next we have Teresa Ono, and after that we
- 14 will have Natalie Kirkish.
- 15 Go ahead.
- MS. ONO: Good evening, Commissioners and the
- 17 LJS. My name is Teresa Ono, O-n-o, and I have been an
- 18 AT&T mobile phone user since the first iPhone came out
- 19 in 2007.
- 20 I believe the merger of AT&T and T-Mobile
- 21 will improve coverage in San Francisco where I live,
- 22 which is definitely needed. There are more and more
- 23 smart phone users in San Francisco and California, and
- 24 the merger should result in an advanced long-term
- 25 evolution network, which will mean fewer dropped

- 1 calls, stronger signals. Yes, I'm voting for that,
- 2 and faster data. I use my iPhone all the time and I
- 3 have over 60 apps on it, and I would love for this
- 4 merger to be approved so that I can get better and
- 5 innovative services.
- I appreciate the opportunity to participate.
- 7 Thank you.
- 8 JUSTICE HECHT: Thank you very much.
- 9 Next we'll have Natalie Kirkish, followed by
- 10 Rachel Miller.
- 11 MS. KIRKISH: Hi, my name is Natalie Kirkish,
- 12 spelled K-i-r-k-i-s-h. I am independent, not part of
- 13 any group and I'm representing myself as a consumer of
- 14 AT&T.
- I think that the T-Mobile and AT&T merger
- 16 would increase the speed and strength of AT&T's
- 17 service, and I really think I represent all AT&T
- 18 customers when I say it would be a huge benefit. It
- 19 means having better service in more remote places,
- 20 having better service in crowded places, and having
- 21 Internet access in more places.
- In many instances a cell phone can be a
- 23 lifeline, and for me better cell phone service will
- 24 make me feel safer when I'm not at home.
- 25 I think -- you know, I also represent my age

- 1 group as a recent college graduate, and I think my age
- 2 group will benefit a lot from this merger as well. It
- 3 will significantly increase broadband Internet access
- 4 to Americans. And as a student, I've used the
- 5 resources on the Internet for research, applying to
- 6 college, applying for scholarships and applying for
- 7 jobs, and I think that all people my age should have
- 8 an equal opportunity to access the Internet resources.
- 9 Thank you so much.
- 10 JUSTICE HECHT: Thank you very much.
- 11 Next we'll have Rachel Miller, followed by
- 12 Matt Wainwright.
- MS. MILLER: Hi, my name is Rachel Miller,
- 14 M-i-l-l-e-r. Personally I'm a consumer for AT&T and
- 15 so I support this merger, but I also support it
- 16 because I think it's a public health issue. I
- 17 communicate with my doctors because I have Internet
- 18 access, and we e-mail and I'm able to video Skype --
- 19 video chat with them if I need to. And I think just
- 20 in terms -- especially rural areas where people, it's
- 21 hard for them to get to their doctor, that they'd have
- 22 better access if they could have better Internet.
- Thank you.
- 24 JUSTICE HECHT: Thank you very much.
- Now we will have Matt Wainwright, followed by

- l Donna Davis.
- 2 MR. WAINWRIGHT: Hi, my name is Matt
- 3 Wainwright, that's spelled W-a-i-n-w-r-i-g-h-t. I'm a
- 4 student at University of California Merced, and I have
- 5 a T-Mobile membership, SIM card, although I use an
- 6 AT&T phone.
- 7 At my university, Merced, for those of you
- 8 that may not know is an underserved community in
- 9 California, and I experience very spotty service, and
- 10 I think it reflects this economy and hampers it in
- 11 many ways, including the university and 55 million
- 12 Americans would have their 4G coverage improved by
- 13 this merger. And I think that many of those members
- 14 that would be improved would be seen in the Merced
- 15 community.
- 16 Thank you for your time.
- 17 JUSTICE HECHT: Thank you very much.
- 18 Next we will have Donna Davis, followed by
- 19 Darrin Holland.
- 20 MS. DAVIS: I'm getting -- excuse me, sorry.
- 21 Good evening, council members. My name is Donna
- 22 Davis, D-a-v-i-s, and our current economic --
- 23 economical climate this merger will provide both
- 24 economical and employment stimulus to our world
- 25 communities as well as improve our time for the first

- 1 responders to respond to our calls.
- 2 Thank you.
- 3 JUSTICE HECHT: Thank you very much.
- 4 Now we will have Darrin Holland, followed by
- 5 Roland Andersen.
- 6 MR. HOLLAND: Good evening, Commissioner.
- 7 I'd like to briefly read -- I'm sorry, my name is
- 8 Darrin, last name Holland, H-o-l-l-a-n-d. I'd like to
- 9 briefly read some excerpts from a letter drafted --
- 10 JUSTICE HECHT: If you could please speak a
- 11 little more loudly.
- MR. HOLLAND: Sure.
- 13 JUSTICE HECHT: Thank you.
- 14 MR. HOLLAND: Drafted by the Captain Ken
- 15 Bernard from the Sacramento City Police to the
- 16 Commissioner of the Federal Communications -- or
- 17 Communications Commission. It says, in part, the
- 18 safety of our nation's citizens is always my greatest
- 19 concern. With so many Americans cutting the cord on
- 20 home -- home phones, wireless has become their only
- 21 means of contacting first responders in emergencies.
- 22 The first responders, in order to act more accurately
- 23 and efficiently, require wireless services that have
- 24 capacity to meet their needs.
- With the AT&T and T-Mobile merger, there's an

- 1 estimated increase in coverage of 97 percent, which
- 2 will -- would stand to reason that our rural
- 3 communities will have better coverage. And first
- 4 responders will have greater communication
- 5 capabilities, both with the community and the
- 6 community with first responders. And I think this
- 7 will improve a lot of the -- the response times and
- 8 that sort of thing during times of crisis and wild
- 9 fires and that sort of thing. So I definitely support
- 10 this merger.
- 11 Thank you.
- 12 JUSTICE HECHT: Thank you very much.
- 13 Next we will have Roland Andersen, followed
- 14 by Larry Blount.
- 15 MR. ANDERSEN: Good evening. My name is
- 16 Roland Andersen, A-n-d-e-r-s-e-n. I'm a steward and
- 17 member of Local CWA -- pardon me, CWA Local 9410 here
- 18 in San Francisco. We represent workers at AT&T
- 19 California and we believe this merger will be good for
- 20 workers, consumers and our communities.
- 21 I'd like to address what is the real choice
- 22 here, AT&T or Sprint. When you analyze this merger,
- 23 you have to start from the fact that T-Mobile was up
- 24 for sale. There was no future for an independent
- 25 T-Mobile. This past January T-Mobile's German owners,

- 1 Deutsche Telekom, announced they would no longer
- 2 finance T-Mobile's expansion. T-Mobile does not have
- 3 a spectrum for the next generation network, so without
- 4 that network, the company and its employees have no
- 5 long-term future.
- 6 There were two companies bidding for
- 7 T-Mobile, AT&T and Sprint. AT&T is the better choice.
- 8 AT&T uses the same technology as T-Mobile. Sprint
- 9 does not.
- 10 AT&T is financially healthy with resources to
- 11 invest in broadband infrastructure. Sprint has junk
- 12 bond rating, has lots of debt and would go deeper into
- 13 debt to build out its network.
- 14 AT&T and Sprint are complete opposites with
- 15 regards to respect for workers' rights. AT&T is the
- 16 only union wireless company and in accordance with the
- 17 CWA contract, does not interfere with employees who
- 18 want a union voice in the job.
- 19 In contrast, Sprint closed a San Francisco
- 20 call center of largely Hispanic immigrant employees
- 21 rather than allow a union vote, and outsources most of
- 22 its wireless work.
- Thank you.
- 24 JUSTICE HECHT: Thank you very much.
- 25 We'll continue with Larry Blount, followed by

- 1 Judy Hu.
- 2 MR. BLOUNT: Yeah, you pronounce that Blount.
- 3 JUSTICE HECHT: Blount, I apologize.
- 4 MR. BLOUNT: No, it's okay.
- 5 JUSTICE HECHT: Thank you for correcting me.
- 6 MR. BLOUNT: My name is Larry Blount, you
- 7 spell that B-1-o-u-n-t, and I'm also a member of CWA
- 8 Local 9423 out of San Jose. And we represent AT&T
- 9 workers, and we believe that the merger will be good
- 10 for the workers and consumers and community.
- 11 AT&T is the only union wireless company. CWA
- 12 represents 43,000 AT&T employees across the country,
- 13 and 5300 in the California at three call centers,
- 14 hundreds of wireless stores and technicians. AT&T
- 15 Mobility employees, unlike wireless workers at
- 16 T-Mobile and Sprint, have a voice on the job. And
- 17 through collective bargaining have an opportunity to
- 18 improve wages, benefits and working conditions.
- 19 Some people have said that AT&T and T-Mobile
- 20 merger will result in job losses. CWA is committed to
- 21 working with AT&T to ensure that if there is any
- 22 short-term job reduction of either AT&T or T-Mobile
- 23 frontline workers, they will come through attrition or
- 24 bringing overseas work back to California and the
- 25 United States.

- Now, this was said by the CEO of AT&T, which
- 2 is Randall Stephenson, and we need to hold him
- 3 accountable for what he said. And CWA will strive to
- 4 do that also. And just to mention that he did mention
- 5 that into the US Congress.
- 6 So in -- in the longer term, the merger will
- 7 create jobs. The Economic Policy Institute, a
- 8 Washington, D.C. think tank issued a report that found
- 9 an additional \$8 billion investment that AT&T plans to
- 10 make as a result of the merger will create as many as
- 11 96,000 jobs.
- 12 This is in addition to many new jobs that
- 13 will be added as a result of broadband expansion,
- 14 especially in our rural communities. Plus AT&T and
- 15 T-Mobile workers will have greater employment,
- 16 security working for a strong thriving company.
- 17 So again, we do -- the merger, we do
- 18 basically agree with that, and hope you see it the
- 19 same way as we do.
- 20 Thank you.
- JUSTICE HECHT: Thank you, Mr. Blount.
- Next we have Judy Hu, and after that we have
- 23 someone whose first name begins with A and the last
- 24 name is Santiago of a Family Support Services agency,
- 25 but I cannot read the first name.

- But we'll proceed with Ms. Hu.
- 2 MS. HU: Good evening. My name is Judy Hu,
- 3 spelled H-u. I am with the Chinese Historical Society
- 4 of America. We are a museum and learning center
- 5 located in Chinatown at Clay and Powell, and we are
- 6 here to support the merger of AT&T and T-Mobile. In
- 7 the hopes that -- we believe that the entirety of AT&T
- 8 service will improve due to better coverage in a
- 9 populated city such as San Francisco.
- 10 We do have tens of thousands of visitors that
- 11 are both local and tourists, international on a very
- 12 large basis, so as a museum, our visitors will have
- 13 better access, making it more convenient for them to
- 14 maneuver our fair city, since we also do have so many
- 15 people coming to visit, thus also raising our
- 16 visibility. And also this is easier access for
- 17 everyone overall.
- 18 We are very much in support of AT&T just
- 19 because also they've been -- always been a strong
- 20 proponent of art and culture institutions in San
- 21 Francisco, including ours. And with a stronger
- 22 service connection and a wider reach, this will enable
- 23 the company to access more of the population
- 24 positively.
- 25 Thank you.

- JUSTICE HECHT: Thank you very much.
- 2 Are you Mr. Santiago?
- 3 MR. SANTIAGO: Yes. I apologize for the poor
- 4 handwriting.
- 5 JUSTICE HECHT: No problem.
- 6 MR. SANTIAGO: My name is Amor Santiago,
- 7 S-a-n-t-i-a-g-o, good evening. I am Dr. Amor
- 8 Santiago, executive director of APA Family Support
- 9 Services. We are an agency serving residents of San
- 10 Francisco, focused on recent Asian and Pacific
- 11 Islander immigrants and others. Through our network
- 12 which includes 22 funded and collaborative nonprofit
- 13 partners we are able to reach 5,000 families in the
- 14 county.
- I would like you to know that I've been a
- 16 long time supporter of AT&T from the days of PacBell,
- 17 SBC and now AT&T, because they've worked hard to be
- 18 good corporate citizens and ensure access of phone,
- 19 Internet and mobile services to low income ethnic
- 20 communities.
- 21 Personally until recently my family both had
- 22 AT&T and T-Mobile services, but I have had very poor
- 23 customer service and billing errors with T-Mobile that
- 24 required me to file formal complaints with the CPUC
- 25 and consumer affairs in the past in order to receive

- 1 attention and resolution, so thank you very much. We
- 2 are now an AT&T family at home, and in our local
- 3 plans.
- 4 As executive director of APA Family Support
- 5 Services I welcome the merger because our agency is
- 6 moving to cloud-based systems to facilitate our work
- 7 with clients. We have five sites across the city, and
- 8 our model involves visiting clients in their homes or
- 9 assisting them outside an office setting. And even
- 10 better infrastructure for more reliability Internet
- 11 wireless will allow my staff to have strong networks
- 12 that will allow them to access information and
- 13 resources and document their interactions wherever
- 14 they are through their smart devices and tablets, and
- 15 with AT&T we will be able to serve our clients better.
- 16 I would urge you to support this merger, and
- 17 thank you.
- 18 JUSTICE HECHT: Thank you very much.
- 19 We are going to the second of three sign-up
- 20 sheets that we have so we will be continuing to
- 21 observe a two-minute limit for all speakers.
- Our next speaker now is Robert Longer,
- 23 followed by Charles Minster.
- 24 MR. LONGER: Good evening, Your Honor and
- 25 Commissioners. My name is Robert Longer and I'm the

- 1 vice president and legislative political director for
- 2 the Communication Workers of America, that's CWA Local
- 3 9421 in Sacramento. I stand here in support of the
- 4 T-Mobile/AT&T merger, the proposed merger, on behalf
- 5 of CWA, particularly with regards to its benefits for
- 6 broadband expansion.
- 7 Broadband is an essential, as you know,
- 8 infrastructure of the 21st Century and beyond. It
- 9 spurs economic growth and job creation. It offers new
- 10 opportunities to improve education, healthcare, even
- 11 energy conservation. Without broadband, communities
- 12 and families are disadvantaged. The AT&T/T-Mobile
- 13 merger will expand wireless next generation broadband
- 14 throughout California. Next generation 4G LTE
- 15 wireless can deliver speeds of up to ten megabits per
- 16 second, which is faster than most broadband speeds
- 17 today.
- 18 As a result of this merger, if approved, AT&T
- 19 has said it will expand next generation high speed
- 20 wireless broadband to 97 percent of the country,
- 21 including many parts of rural California that would
- 22 have not been provided with broadband had not the
- 23 merger been approved.
- 24 Again, as stated with the merger, AT&T plans
- 25 to build this wireless next generation broadband

- 1 network out more than it would have without the
- 2 merger, without the merger they had predicted to build
- 3 to 80 percent of the country.
- 4 In California, consumers want and demand high
- 5 speed wireless broadband. Wireless networks depend on
- 6 wired networks for back haul and to move data and
- 7 traffic. While this merger is about wireless
- 8 broadband, the Commission needs to stay vigilant to
- 9 make sure that every California family and community
- 10 has access to affordable, high quality and high speed
- 11 wire line and wireless broadband.
- 12 Thank you very much.
- 13 JUSTICE HECHT: Thank you very much.
- 14 Our next speaker is Charles Minster, and
- 15 followed by -- well, the next name I have is Jose
- 16 Pecho but I believe we already heard from him and so
- 17 if that is the case, we'll be moving on to Nima
- 18 Eslamich.
- 19 Go ahead.
- 20 MR. MINSTER: My last name is Minster,
- 21 M-i-n-s-t-e-r. I'm a resident San Francisco, a member
- 22 of the California Alliance of Retired Americans, the
- 23 Senior Action Network of San Francisco, the National
- 24 Active and Retired Federal Employees, and a former
- 25 delegate to the San Francisco Labor Council. And we

- 1 choose to be activists in the labor movement in this
- 2 country.
- 3 If anybody thinks that there's not going to
- 4 be job losses or rate increases by this merger taking
- 5 place, I've got two bridges out here in the Bay to
- 6 sell you.
- 7 Now, they're already the largest
- 8 communication company in the world by revenue, and
- 9 they are the -- let me see, what was recent -- the
- 10 largest provided of fixed and mobile phones in the US,
- 11 so they're the big -- big guy on the block, right?
- 12 In fact, they got more money than the United
- 13 States government because their not in debt like the
- 14 United States government. They can afford to put up I
- 15 think it's \$25 billion in cash to facilitate this
- 16 merger, plus stock. Now, guess who's going to pay for
- 17 this and guess who is paying for this? The customers
- 18 of AT&T are paying for this. That's how they get
- 19 their money, AT&T, through our use of their services.
- 20 So guess how they're going to get that back?
- 21 They're going to raise the rates. And to sit here and
- 22 anybody coming up here and saying that they're not, is
- 23 a liar or a fool. Simple as that.
- Now, to show you how -- what kind of, really,
- 25 outfit this AT&T is, the last time I was in here to

- 1 speak around AT&T issues was in March, when they were
- 2 looking to raise the rates on the lifeline service in
- 3 this state. The service that provides phone service,
- 4 broadband service, just phone service, life and death
- 5 service to the handicapped, the disability and the
- 6 poverty stricken. Now, I -- I proposed at that time
- 7 that AT&T show its good faith, provide this service
- 8 free of charge, and to write it off their taxes. I
- 9 wonder if that's going to be forthcoming. I doubt it
- 10 very much. That would be showing good faith to want
- 11 this merger.
- 12 Also, AT&T provided space in their buildings
- 13 right downtown here for the National Security
- 14 Administration to -- to spy on our -- on the residents
- 15 of San Francisco. And it took an act of Congress to
- 16 prevent them being sued. So that's what kind of
- 17 outfit we're dealing with in AT&T. It's no friend of
- 18 mine. It's no friend of the consumer. And it's
- 19 certainly no friend of the working men and women in
- 20 this country.
- 21 Thank you.
- JUSTICE HECHT: Thank you very much.
- I believe we have heard from Jose Pecho. If
- 24 not, this is the time to speak up.
- Okay, then the next speaker is Nima Eslamich

- 1 or Eslamich. Thank you, please tell me how to
- 2 pronounce your name.
- 3 MR. ESLAMICH: Eslamich, it's N-i-m-a, and
- 4 then Eslamich is E-s-l-a-m-i-c-h.
- 5 JUSTICE HECHT: Thank you very much.
- 6 MR. ESLAMICH: Can you hear me? Okay.
- Well, I'm here on behalf of myself, and, you
- 8 know, I'm very nervous being here and talking in front
- 9 of all these people, but --
- 10 JUSTICE HECHT: It is difficult, so don't
- 11 worry.
- MR. ESLAMICH: But I guess not on behalf of
- 13 myself, I'd like to say that I'm here on behalf of the
- 14 gays, you know, because AT&T has been very supportive
- 15 of the gay community, and they are the only like fully
- 16 unionized wireless service provider to also be
- 17 offering -- they extend their workers benefits to
- 18 support same sex couples, so that's why I support
- 19 them.
- 20 Also, reception in San Francisco is really
- 21 bad, so I know that we have a lot of restrictions
- 22 because people think that cell phone towers are ugly.
- 23 I'd rather have reception and deal with it, but, yeah.
- 24 I think we're talking a lot about preserving
- 25 competition, and I think this is a result of, you

- 1 know, T-Mobile not doing a good job, not -- that
- 2 sounds bad, but they haven't offered the top of the
- 3 line phone line and I think that's probably why they
- 4 haven't been doing so well. And even before the whole
- 5 iPhone craze, AT&T always offered top of the line
- 6 phones, so that's probably it. So more bars in more
- 7 places.
- 8 Thanks.
- JUSTICE HECHT: Thank you very much.
- 10 And continuing the names that I'm having
- 11 trouble reading, we have a Sarah Wan, I believe,
- 12 followed by Cindy Chavez.
- 13 Thank you very much, go ahead.
- 14 MS. WAN: Good evening, Judge and
- 15 Commissioners. My name is Sarah Wan, last name is
- 16 W-a-n, and I am the executive director of Community
- 17 Youth Center of San Francisco, CYC.
- On behalf of CYC, I'm pleased to have the
- 19 opportunity to speak in support of the planned merger
- 20 of AT&T and T-Mobile. At first we have about 25
- 21 student parents in the audience, they all have to left
- 22 and didn't have a chance to speak and they have to go
- 23 home to prepare for dinner.
- 24 Just want to give you a brief introduction
- 25 about CYC. We were founded in 1970 and we provide

- 1 programs and services to over 4,000 high need and
- 2 Asian youth and their families in San Francisco. And
- 3 the majority of them, they are new immigrants with low
- 4 incomes and limited English proficiency.
- 5 We have worked with many community leaders in
- 6 the merge over the years and have come to value the
- 7 commitment and dedication to the needs, safety, and
- 8 well-being of our community, including AT&T. And just
- 9 have a note that we do not receive any funding from
- 10 AT&T for the past 12 months.
- 11 We believe the merger will benefit the low
- 12 income and underserved individuals in the Asian and
- 13 Pacific Islander community, who have not been able to
- 14 afford computers and/or Internet service and have come
- 15 to depend on cell phones as their preferred means of
- 16 affordable communications and Internet access.
- 17 Mobile technology is essential to empowering
- 18 our community and the wireless broadband has shown
- 19 tremendous promise in bridging the digital divide and
- 20 bringing our community into the digital age.
- This merger will put the right technologies
- 22 into our community that we really needed at the right
- 23 time and the right price, and this merger will mean
- 24 better, faster and improved service for all,
- 25 especially the demand for mobile broadband use

- 1 steadily increasing in we think the underserved
- 2 communities of color.
- 3 It would benefit our community in terms of
- 4 employment opportunities as AT&T is among the highest
- 5 ranked in the telecommunications industry, for its
- 6 commitments to diversity in terms of the loyalty,
- 7 promotion and hiring at the local, state and national
- 8 level.
- 9 Moreover, digital citizenship is gaining
- 10 ground as a fundamental right and this merger can be
- 11 at the forefront to ensure that the technology divide
- 12 is breached and everyone has equal access to quality
- 13 service and affordability.
- 14 So thank you and we are true to support the
- 15 merger, thank you.
- 16 JUSTICE HECHT: Thank you very much.
- 17 Our next speaker is Cindy Chavez followed by
- 18 Murray Pender.
- 19 MS. CHAVEZ: Good evening. Cindy, last name
- 20 C-h-a-v-e-z, and I'm the executive officer of the
- 21 South Bay Labor Council in San Jose, California.
- 22 Thank you for the opportunity to speak before you
- 23 today.
- 24 And I wanted to start by following up on the
- 25 opening comments that Commissioner Sandoval raised and

- 1 that was to look at all the different things that
- 2 could be considered. And on the list was competition,
- 3 employment, the economy, there were a whole bunch of
- 4 different things that need to be considered. I think
- 5 one of the challenges is that our rules haven't
- 6 necessarily kept up with the change in technology.
- 7 And because of that, I think we're going to have to
- 8 think about how we prioritize those rules. And let me
- 9 just make two points.
- 10 The first point is, is that as the economy
- 11 continues to restructure, finding good, strong,
- 12 middle-class jobs in this country is everybody's
- 13 business. It's the CPUC's business, it's the
- 14 government's business, it's the business community's
- 15 business, it's the business of the labor movement.
- 16 The second point I want to make is that
- 17 competition is incredibly important. And if a company
- 18 like AT&T gets the privilege of becoming larger,
- 19 regulations have to stay in place that make sure that
- 20 in this new restructuring economy, that promises made
- 21 are the promises kept.
- 22 I'm supportive of the merger, recognizing
- 23 that in these tough times that both in the short run
- 24 and the long run it's good for the economy. And I
- 25 think in the long run it will be good for employment.

- 1 I think in the long run rules will have to change so
- 2 it's also good for technology. But I don't want to
- 3 say willy-nilly that absent regulation, that I would
- 4 be a hundred percent confident about that. Why,
- 5 because I think it's enormously important that we're
- 6 intellectually honest as we can be as we go through
- 7 this process, and recognizing that all parties have
- 8 something to get out of it.
- 9 We do, good jobs. I think, though, that
- 10 having said that, the core of this is really good for
- 11 the economy.
- 12 Thank you.
- JUSTICE HECHT: Thank you very much.
- 14 Next we will have Murray Pender speak,
- 15 followed by Lori Matoba.
- 16 Go ahead.
- 17 MR. PENDER: My name is Murray Pender,
- 18 P-e-n-d-e-r, and I'm up here to speak against the
- 19 merger. I'm a little older than a lot of people, and
- 20 maybe I don't know, it's a lot of things I've seen in
- 21 the past.
- 22 And I commend everybody here, the minorities,
- 23 for AT&T to do that, that's fantastic and I
- 24 congratulate AT&T, but that's not the question. The
- 25 question is merger, you're getting larger and larger

- 1 and larger. And our ancestors and back in our history
- 2 we came up with antitrust laws. We came up against
- 3 monopolies. We knew what they did. We knew that they
- 4 did -- people didn't have a choice. It destroyed a
- 5 lot of companies trying to get started. They would
- 6 actually -- actually do things to destroy it. And we
- 7 talk about the -- the Internet, and the wireless, and
- 8 AT&T has been fighting net neutrality. Net neutrality
- 9 is what causes young companies to get started and they
- 10 don't wipe them out.
- Now, what I'm saying is, that you can't
- 12 sometimes when it's down to one company, pull out the
- 13 cord that's connected that comes into your house and
- 14 go somewhere else. You can't do that. And it
- 15 destroys jobs, just like this gentleman said here, if
- 16 people think they're going to have lower cost, they're
- 17 mistaken. Monopolies have a history of it. You have
- 18 to look at history. You have to understand what's
- 19 happened in the past, and you got to learn and go
- 20 forward and not go backwards.
- 21 Thank you.
- 22 COMMISSIONER SIMON: Thank you.
- 23 JUSTICE HECHT: Thank you very much.
- 24 We will now hear from Lori Matoba, followed
- 25 by Jessica Seter.

- 1 MS. MATOBA: Hi, Your Honor. I sure thank
- 2 you for allowing me to speak. My name is Lori Matoba,
- 3 M-a-t-o-b-a. I live and work in San Francisco's
- 4 Japantown, one of the three remaining Japantowns in
- 5 the United States. And I'm here to support the merger
- 6 between AT&T and T-Mobile.
- 7 I believe this merger will help benefit the
- 8 youth and seniors in our community. There's been a
- 9 lot of increase in the locations of wireless in our
- 10 community, and I think through their track record and
- 11 support of our community, that the merger will help
- 12 better access and improve service and will help us
- 13 create programs that will help better utilize
- 14 technology by seniors and nonprofits in our community.
- 15 I also believe that it will also decrease the
- 16 need to build new cell sites, which will also help
- 17 increase the service to consumers like myself. I
- 18 hope -- I'd like to ask you to help expedite and
- 19 promote this merger.
- 20 Thank you.
- 21 COMMISSIONER SIMON: Thank you.
- JUSTICE HECHT: Thank you very much.
- 23 We will have -- we will hear from
- 24 Jessica Seter, S-e-t-e-r, I believe is the spelling,
- 25 followed by Marilu Sandeja, again, I believe it's

- 1 S-a-n-d-e-j-a. I'm having trouble reading the
- 2 writing. Are either of those people here?
- 3 Is anybody here with the name similar to one
- 4 of those? Okay.
- 5 We'll come back to that. Then I will ask for
- 6 Caryl Ito, followed by Michael Barret.
- 7 MS. ITO: Thank you, good evening, Your Honor
- 8 and Commissioners. My name is Caryl Ito, it's I-t-o.
- 9 I've been a longtime resident of San Francisco for
- 10 over 35 years, and a small business owner, dependent
- 11 on wireless technology.
- 12 I am in support of this merger for the
- 13 following reasons. This merger will deliver the
- 14 needed wireless technology to allow more people in
- 15 California to access services. It will provide a
- 16 solution to the impending wireless technology
- 17 challenges to meet service growth demands in the near
- 18 future. It will also provide improved cell site
- 19 density for better performance.
- 20 And I personally experience that with the
- 21 previous mergers of AT&T and Cingular. The wireless
- 22 costs should decline with combined efficiencies and I
- 23 hope as one of the previous speakers suggested, that
- 24 the Commission will provide oversight and perhaps
- 25 periodic reports on if this merger is approved, how

- 1 these kinds of efficiencies and costs are being
- 2 managed.
- 3 And last but not least, I think you heard
- 4 most of this evening that AT&T has been an exceptional
- 5 community partner in the Bay Area, and particularly in
- 6 the communities of color.
- 7 Thank you.
- 8 I have a written statement that I could
- 9 submit also. Should I leave it with the person in the
- 10 back?
- JUSTICE HECHT: You can leave that with the
- 12 court reporter and it can be attached to the back of
- 13 the transcript of this hearing, if you would like.
- 14 And others who have written statements are welcome to
- 15 do the same thing. My hope is that everybody is able
- 16 to speak their statement and that isn't necessary, but
- 17 if you prefer it, it is an option.
- 18 We will have Michael Barret, followed by
- 19 Peter Bostic.
- MR. BARRET: Good evening, Judge,
- 21 Commissioner. Thank you for the opportunity to
- 22 address this very monumental question of merger.
- 23 I've decided to take -- because it is so
- 24 monumental, and because there are so many letters
- 25 involved in different organizations, et cetera, I'm

- 1 taking the letters and definition approach to this
- 2 problem.
- 3 I am against the merger of AT&T and T-Mobile.
- 4 I am very happy to be associated with TURN,
- 5 T-U-R-N. Now, I'll start with CPUC, which is
- 6 California Public Utility Commission, which is the
- 7 overlooker for us, the people, in the state of
- 8 California and law being administered.
- 9 TURN, whom I associate with is the Urban --
- 10 The Utility Reform Network, that tries to represent
- 11 the people in cases like this.
- 12 AT&T is American Telephone & Telegraph,
- 13 T-Mobile is a division of Deutsche Telekom.
- Now, all these things spell a lot of things,
- 15 so I'm going to spell out what I think is wrong with
- 16 this merger. Because just in 2006, AT&T spent 86
- 17 billion to gobble up Bellsouth, now they're coming up
- 18 with 39 billion to gobble up Deutsche.
- 19 I am against this, because of the letters
- 20 M-o-n-o-p-o-l-y, monopoly, defined in Webster's
- 21 Dictionary as the exclusive control of a commodity
- 22 service or means of production in a particular market
- 23 with result and power to fix prices and eliminate
- 24 competition.
- Now, the secondary division of that has to do

- 1 with the law, which concerns the CPUC. The law in
- 2 relation to a monopoly is an exclusive right or
- 3 privilege granted by a government of buying, selling,
- 4 making or using anything. That is why I'm against
- 5 this merger and strongly suggest the CPUC not allow
- 6 it.
- 7 Thank you.
- 8 COMMISSIONER SIMON: Thank you.
- 9 JUSTICE HECHT: Thank you.
- Next we will here from Peter Bostic, followed
- 11 by Ron Lee.
- MR. BOSTIC: Hello. Thank you, Honorable
- 13 Judge, members of the Commission. My name is Peter
- 14 Bostic, B-o, S as in Sam, t-i-c. I'm the executive
- 15 director of the Institutional Advancement at Solano
- 16 Community College and former executive director of
- 17 Buchanan YMCA, so I feel at home.
- 18 We are a proud recipient of a recent grant
- 19 from AT&T to -- so I do want to acknowledge that, to
- 20 support high school students coming to college. But
- 21 I'm kind of speaking today as a citizen. To make ends
- 22 meet right now I'm commuting from Long Beach to
- 23 Vallejo, and in my Long Beach home I have traditional
- 24 landlines and cables and wires and it's sometimes
- 25 difficult to communicate with the household. Up here

- 1 I'm wireless with my phone. I have the mobile
- 2 Internet. I'm able to be on 24/7. And as the public
- 3 affairs director as well as the emergency response
- 4 team director, it's quite comforting to know that I
- 5 can be in connection with everyone that I need to be
- 6 from an emergency standpoint, whether I'm on campus or
- 7 not. I think that this merger is going to help save
- 8 lives because of the increase in access in coverage.
- 9 I was with one of our professors earlier this
- 10 month, Dr. McCord, who took 35 students on a bus and
- 11. we -- we -- we followed the Freedom Riders, so we went
- 12 to five different states in the south. I tell you,
- 13 there was some evenings I was really happy that I knew
- 14 I had my mobile Internet. If I got stuck or in
- 15 trouble we could be connected right away.
- 16 But along that trip, I want to go back to
- 17 this philanthropy issue, on that trip we went to the
- 18 B.B. King Museum and there was a building attached to
- 19 that museum, and the YMCA pulled up and kids were
- 20 going into that building, so I wanted to see what --
- 21 what was that building. AT&T had built a learning
- 22 center attached to the museum because they wanted to
- 23 teach music, since music was no longer in the school
- 24 system.
- 25 And I've been in philanthropy about 35 years,

- 1 so whether I was a nonprofit director in Orange
- 2 County, in Long Beach, here in San Francisco or
- 3 Solano, AT&T has always been a good corporate citizen.
- 4 So I don't think -- I don't see why they would stop
- 5 now. So I'd just like to say I'm supportive of the
- 6 merger between the two, AT&T and T-Mobile.
- 7 Thank you very much.
- 8 JUSTICE HECHT: Thank you.
- 9 Now we will hear from Ron Lee, followed by
- 10 C.C.
- 11 COMMISSIONER SIMON: C.C. Yin.
- 12 JUSTICE HECHT: Okay, thank you. I can only
- 13 read what I have, thank you.
- MR. CHAN: Ron Lee has given the spot to me.
- 15 My name Hanley Chan. I'll be -- just like Jackie
- 16 Chan, C-h-a-n. I'll be representing Cathay Post 384,
- 17 Chinese American Veterans. Some of our members left.
- 18 The current members I guess raise their hands if
- 19 they're here. All right. I'll be speaking on their
- 20 behalf too because they have to leave.
- 21 We are in support of the AT&T merger. I
- 22 think this will bring I guess more reception to San
- 23 Franciscans. I believe that they are doing a very
- 24 good job with the communities and I see a lot of
- 25 ethnic communities supporting AT&T merger, and I

- 1 believe this is a good thing for California and San
- 2 Francisco.
- 3 Thank you.
- JUSTICE HECHT: Thank you very much.
- 5 We've been going for about two hours. After
- 6 our next speaker I'm going to take a five-minute break
- 7 to give all of us a chance to just stretch. It will
- 8 be only a five-minute break, so we will come back
- 9 promptly.
- 10 So our next speaker is C.C. Yin, and we
- 11 should go from there.
- 12 MR. YIN: Good evening, Judge and
- 13 Commissioner Simon, Commissioner Sandoval. My name is
- 14 C.C. Yin, spelling Y-i-n. I'm the chair of Asian
- 15 Pacific Islander, American Public Affairs Association,
- 16 stand for nonprofit -- nonprofit educational
- 17 foundation. We are a proud recipient of AT&T's
- 18 support for our educational program, such as voters'
- 19 education and youth leadership, summer internship
- 20 scholarships. I'm here speak in support of the merger
- 21 for the following two reasons.
- One, is that the merger would provide AT&T to
- 23 give greater access to the high speed wireless
- 24 broadband that eventually benefit Asian American
- 25 community, as shown the English-speaking Asians are

- 1 the leading users of the high speed wireless
- 2 broadband.
- 3 Second, is that long history of AT&T's
- 4 corporate leadership in support of the diversity,
- 5 including its employees and suppliers, especially the
- 6 Asian community.
- 7 And I would ask the Commissioners to vote in
- 8 support of merger so AT&T can have better resources to
- 9 support the Asian Americans and other underserved
- 10 minorities.
- 11 Thank you.
- 12 JUSTICE HECHT: Thank you very much.
- In a moment we're going to take a short
- 14 break. We have another I believe 29 speakers who
- 15 would like to speak tonight and I would like to
- 16 accommodate them, so we're going to take a five-minute
- 17 break, no more than five minutes and when we come
- 18 back, each of the remaining speakers will get two
- 19 minutes.
- Thank you very much. We'll be off the
- 21 record.
- 22 (Recess.)
- JUSTICE HECHT: All right, we are beginning.
- 24 We will be on the record. We are back from our break
- 25 and we are taking our next speaker. The next speaker

- 1 on my list is Tina Mak. Tina Mak, I would love to
- 2 hear from you if you are still here. Because we're
- 3 just coming back from break, I'll take the next
- 4 speaker and then we'll move on. So do we have either
- 5 Tina Mak or David Wong?
- 6 Then we'll move to Matt Gatto. It looks like
- 7 we have Mr. Gatto.
- 8 MR. GATTO: Hello. My name is Matt Gatto,
- 9 last name spelled G-a-t-t-o. I'm here to speak out
- 10 against the merger.
- I was an AT&T DSL broadband subscriber up
- 12 until a month ago, and I read in the news that AT&T
- 13 was instituting bandwidth caps for their broadband
- 14 that would probably stop you from -- if you use
- 15 YouTube or something, you know, streaming video a lot
- 16 you probably -- I mean, I don't know because I didn't
- 17 stick around, I switched to Sonic.net, but I figure
- 18 you probably run out in like a couple of days of
- 19 available bandwidth before you got cut off, and then
- 20 you get a bill in the mail at the end of the month for
- 21 who knows how much, whatever they want to charge you
- 22 extra.
- 23 And of course they wouldn't do that if there
- 24 was sufficient competition, but they're -- really for
- 25 like broadband, there's not. I mean, you've got AT&T,

- 1 Sonic.net, a small provider, you've got Comcast,
- 2 they're -- they pretty much do the same thing.
- 3 So I switched to Sonic.net but I still have
- 4 T-Mobile. I'm a T-Mobile mobile phone subscriber, and
- 5 I won't be if the merger goes through because after
- 6 dealing with AT&T's customer service, where it takes
- 7 three or four days to reset my password to their
- 8 website so I can pay my bill, because AT&T is such a
- 9 giant conglomerate that, one, each -- people just
- 10 don't know like who -- what parts of what departments
- 11 are responsible for what things, so they don't know
- 12 who to route you to. You get bounced around in the --
- 13 in the -- the phone support system for hours, and
- 14 maybe get disconnected and so on.
- 15 It said yesterday in the news that AT&T and
- 16 Verizon both decided to eliminate unlimited wireless
- 17 plans, and they're going to have like a two gigabyte
- 18 monthly cap, apparently. And that's really small. I
- 19 mean, you could -- I could go through that in like a
- 20 day, easily.
- 21 And people who are using their mobile phones
- 22 a lot, like people who are using it as GPS, drivers,
- 23 any business place, I'm sure, is using Google Maps or
- 24 downloading e-mail, live video, YouTube, whatever, you
- 25 know, could easily overrun that.

- JUSTICE HECHT: We're getting close to your
- 2 two minutes so if you could wrap up, please.
- 3 MR. GATTO: So iStockAnalyst.com had licensed
- 4 it and said in an article, we believe there's a strong
- 5 case against merger, given the already growing
- 6 dominance of AT&T and Verizon Wireless and the other
- 7 options available to meet AT&T's capacity. The way
- 8 they can improve service is to build more cell towers,
- 9 which I'm sure there's like problems with zoning and
- 10 getting approval from community groups, upgrading
- 11 existing computers that are actually routing the
- 12 traffic, and freeing up existing frequencies,
- 13 something Congress is working on but very slowly, so
- 14 there's more frequencies for the wireless data to go
- 15 on.
- JUSTICE HECHT: All right, your time is up.
- 17 If you have written comments that you would like to
- 18 give to the court reporter, we can have them attached
- 19 to the transcript.
- MR. GATTO: Yeah, so, that's it. Thank you.
- JUSTICE HECHT: Thank you very much.
- 22 Because I called their names just as we were
- 23 coming back from break, I will give another
- 24 opportunity for Tina Mak. No? No Tina Mak. And
- 25 David Wong? No, no David Wong.

- 1 Then the next speaker written down is C.C.,
- 2 but I believe we already heard from him, and after him
- 3 is Rich Hashimoto.
- 4 Go ahead, Mr. Hashimoto.
- 5 MR. HASHIMOTO: Thank you very much, Your
- 6 Honor, Commissioner. My name is Rich Hashimoto, last
- 7 name spelled H-a-s-h-i-m-o-t-o.
- 8 I'm the president of the Japantown Merchants
- 9 Association. I'm also a board member of the Fillmore
- 10 Community Benefit District. Both the communities are
- 11 in the Western Edition, and the Western Edition,
- 12 unfortunately, has poor reception from AT&T, which
- 13 puts us at an economic disadvantage. The Fillmore
- 14 Jazz District is currently going into renaissance
- 15 right now and obviously it puts us at an economic
- 16 disadvantage when you don't have proper cell service.
- 17 With that being said, I also am -- serve on
- 18 other board member -- of other boards of
- 19 communities -- committees, in the community, and one
- 20 of the things that I think -- although the Merchants
- 21 Association and the Fillmore CBT does not receive
- 22 community benefits or community participation from
- 23 AT&T, I think it's important that you have to look at
- 24 the community participation from AT&T to those
- 25 communities' organizations. They don't really --

- 1 well, they would get more community benefits from AT&T
- 2 with this merger so, therefore, we fully support the
- 3 merger between AT&T and T-Mobile.
- 4 Thank you very much.
- 5 COMMISSIONER SIMON: Thank you.
- 6 JUSTICE HECHT: Thank you very much.
- 7 Our next speaker is AB Richardson, followed
- 8 by I believe is Nelson Lum.
- 9 MR. RICHARDSON: Thank you, Your Honor and
- 10 Commissioner. Last name is spelled
- 11 R-i-c-h-a-r-d-s-o-n.
- 12 I was given the title of archbishop because
- 13 it is my responsibility to look at everybody the same
- 14 way. There is no difference of race to a human being.
- 15 We are all one. And when that day gets here, we will
- 16 be able to help you more here in the United States and
- 17 San Francisco.
- 18 I'm reminded of the Roman empire, which was
- 19 one of the most powerful empires in this nation in
- 20 biblical times, called it the Roman candle, controlled
- 21 everything, and at night the candles were lynched and
- 22 lit and people were no more.
- I'm reminded of Pharaoh's army, where Pharaoh
- 24 made them make straw, with a brick out of straw --
- 25 brick with straw but without straw. I'm reminded of

- 1 Moses, that was sent to Pharaoh and said, let the
- 2 people go free, for they believe in this.
- 3 Whenever you let a small group of people
- 4 create slave camps, slave trades, nobody wins, at all.
- 5 Everybody loses.
- I talked about the deaf, dumb, the lame and
- 7 the blind. I want to see what happens to low income
- 8 families. What's going to happen? We're in the land
- 9 of technology. We're talking about welfare to work.
- 10 Where most low income housing projects aren't even
- 11 hooked up. Where most Federal public housing projects
- 12 are not even hooked up. Where most people live there
- 13 can't even afford to get on the Internet.
- 14 Now, my biggest challenge yet is the prison
- 15 system. Well, I've been contacted by several groups,
- 16 collect calls, collect calls going to grandmothers,
- 17 single mothers, and the bill they get. They can't
- 18 afford it.
- 19 So what happens? Their phone gets cut off.
- 20 Then what happens? Their credit gets messed up. Then
- 21 what happens? Now you have locked them out of the
- 22 process of communication.
- 23 And in closing, I'm reminded of Alexander
- 24 Graham Bell, that created this enterprise. And the
- 25 African-American community doesn't have -- own a

- 1 satellite. It does not own a communications network.
- 2 And by locking us out, the American California, the
- 3 people, I have a dream to have a cell business one
- 4 day. I have a dream to be able to do what they do and
- 5 serve our own community.
- 6 This really needs to be looked at, need to be
- 7 very cautious that we don't lock people out. And if
- 8 something goes down like Wall Street and homeowners
- 9 lost all their homes, no matter what you do here
- 10 tonight, we can never let that happen to the American
- 11 public again.
- 12 Thank you.
- 13 JUSTICE HECHT: Thank you very much.
- 14 First, I want to acknowledge that
- 15 Commissioner Simon is still here, and I'm very pleased
- 16 that he has joined us and stuck with us this long. I
- 17 want to apologize on behalf of Commissioner Sandoval
- 18 who had another meeting this evening and was not able
- 19 to stay. But is very glad that everybody is here and
- 20 sticking with this process.
- 21 And I want to reiterate that I'm really happy
- 22 that you're all here and I really appreciate the
- 23 effort that you made to be here and that you're
- 24 staying here late to speak with us and give us your
- 25 viewpoint.

- 1 So with that, our next speaker is Nelson Lum,
- 2 and after that is Joan Mathis. Do we have Nelson Lum?
- 3 Doesn't look like it, so we will move on to Joan
- 4 Mathis and then Julius Turman.
- 5 Okay, looks like we don't have Joan Mathis,
- 6 but would you be Julius Turman?
- 7 MR. TURMAN: I would be. Thank you.
- JUSTICE HECHT: Great.
- 9 MR. TURMAN: My name is Julius Turman,
- 10 J-u-l-i-u-s, T-u-r-m-a-n, and I am here as an
- 11 individual. I am very active in my community and I
- 12 care a great deal about the future of San Francisco
- 13 but I am here speaking for myself. And I'm here to
- 14 express that I'm very much in favor of this merger.
- 15 It is interesting all the opinions that
- 16 you've heard, and I know you must weigh those very
- 17 carefully. And in weighing those opinions, I want you
- 18 to pay close attention to some of the things we've
- 19 heard, such as, historically what has happened, what
- 20 companies do and will they -- will they -- will we
- 21 lose jobs and -- and all of the things that they say
- 22 will happen and speculate basically as to what will
- 23 happen.
- 24 But I think it is important to realize that
- 25 AT&T has been an incredible corporate citizen.

- 1 Although I cannot say that it recently gave me any
- 2 personal gain or support, I can tell you that it --
- 3 not long ago I was a recipient of -- well, long ago, I
- 4 was a recipient of a training program for inner city
- 5 youth as well as a scholarship that allowed me to go
- 6 to college, and I received that from AT&T. And I'm
- 7 grateful to them.
- Now, some citizens may say that, you know,
- 9 perhaps it was -- it was AT&T giving me those things
- 10 that now makes me beholden to them because now they've
- 11 allowed me to have a job where I'm tied to this --
- 12 this technology to communicate with work and tied to
- 13 another technology to communicate with my personal
- 14 home and family.
- 15 But I will tell you that without their
- 16 services, I think that I would be lost to communicate
- 17 with all of the important aspects of my world.
- 18 It's more than -- than improved wireless
- 19 experience for customers, and it's more than the wide
- 20 coverage area and advanced 4G network. And a 4G
- 21 network that doesn't even exist in Silicon Valley,
- 22 which is hard to believe. Which on the Peninsula, we
- 23 don't have 4G network, which speaks to the employment
- 24 issue. It's not going away. We need those folks to
- 25 build that network.

- 1 Is AT&T a good corporate citizen? You've
- 2 heard communities of color, disability rights
- 3 advocates, and LGBT folks talk about what they have
- 4 done for them. That was long before there was any
- 5 talk of a merger. That was long before they were here
- 6 asking you to consider this merger.
- 7 And there's no reason to believe that that
- 8 would change. In fact, I will tell you that this
- 9 whole encouraging of a narrow view of job creation,
- 10 the jobs that create -- that are just at AT&T, that's
- 11 the wrong way to look at this. AT&T and the services
- 12 they provide allow many of us to have employment,
- 13 employment outside of AT&T.
- 14 It's also a very narrow view to say that only
- 15 numbers, how many of -- sometimes companies -- a
- 16 company exists in competition. The fostering of
- 17 ideas, the ability to create, that also -- to create
- 18 better products and better services, that creates
- 19 better competition, because everyone must step up to
- 20 that level.
- JUSTICE HECHT: And you're about out of time
- 22 so if you could wrap up.
- 23 MR. TURMAN: Sure. So I would -- I would
- 24 like to just say that I'm -- is AT&T a friend to the
- 25 common worker? Certainly the people who work at CWA

- 1 think so and I think so too. And I hope you will
- 2 approve this merger.
- Thanks.
- 4 JUSTICE HECHT: Thank you very much.
- 5 I'm going to go backwards and ask once again
- 6 for Nelson Lum or Joan Mathis. If either of them have
- 7 come in while Mr. Turman was speaking? It appears
- 8 that they haven't.
- 9 So our next speaker is Jessica Burns.
- 10 Jessica Burns will be followed by William Speight.
- MS. BURNS: So my name is Jessica Burns,
- 12 B-u-r-n-s. I want to preface this by saying that I'm
- 13 a Sprint customer, but I'm not concerned about the
- 14 duopoly, because my service has been great and I don't
- 15 think I'll feel pressured to switch providers if the
- 16 merger takes place.
- 17 But from what I gather from my friends who
- 18 have AT&T, it obviously needs to expand its service
- 19 capacity, and it will be more efficient to expand
- 20 using an existing service capacity rather than by
- 21 building new cell sites. And both AT&T and T-Mobile
- 22 customers will see an improvement in coverage from
- 23 this.
- 24 I also wanted to mention something that
- 25 hasn't really been addressed, but T-Mobile's currently

- 1 in the hands of a German company, and the merger will
- 2 put T-Mobile in American hands to improve service to
- 3 American interests and customers.
- So I just wanted to be brief, that's all.
- 5 JUSTICE HECHT: Thank you very much.
- 6 Our next speaker is William Speight or
- 7 Speight.
- 8 MR. SPEIGHT: Speight.
- 9 JUSTICE HECHT: Speight, thank you. And
- 10 after that James Piety.
- 11 MR. SPEIGHT: As a current employee and
- 12 graduate student at UC Berkeley and founder of a small
- 13 clothing company, I support the merger with no
- 14 conditions. The increased communication speed,
- 15 reduced dropped calls and greater capacity -- capacity
- 16 for smart phone data acquisition allows for increased
- 17 ease with working with colleagues from ours and other
- 18 campuses, when dealing with current research, business
- 19 opportunities and large university gatherings. The
- 20 merger allows for these benefits while keeping the
- 21 campus beauty intact by filling AT&T's need for
- 22 increased infrastructure in the area.
- 23 Finally, the increased ease -- increased ease
- 24 of communication leads to increased economic growth
- 25 and, therefore, increased job growth for the general

- 1 business market, even if the job growth does not
- 2 necessarily occur in the realm of wireless
- 3 communications. Therefore, I support progress in
- 4 communications by supporting the merger with no
- 5 conditions.
- 6 Thank you.
- 7 JUSTICE HECHT: Thank you very much.
- 8 Next is James Piety, followed by Kevin
- 9 Gibbin, Gibson.
- 10 MR. PIETY: Hi, my name is James Piety,
- 11 P-i-e-t-y, and I'm a student at Cal Berkeley. And I
- 12 support this merger with no conditions because for a
- 13 few reasons. I believe, one, it is going to increase
- 14 broadband coverage. It's going to better wireless
- 15 communications. And as an engineering student, I feel
- 16 like this would be very beneficial to a lot of
- 17 engineering-based companies as well as any other
- 18 companies that are technologically based, which is a
- 19 lot.
- 20 Also, I do believe that this -- that AT&T has
- 21 a -- has a union and so this will benefit a lot of
- 22 workers, and so even though maybe jobs will be lost in
- 23 the long run, this job security from the unions will
- 24 also benefit in the long run.
- 25 And second -- and thirdly, the merger will

- 1 help increase competition, making AT&T more compatible
- 2 with -- I mean, competitive with Verizon Wireless and
- 3 I think that would be better in the future as well.
- 4 Thank you.
- 5 JUSTICE HECHT: Thank you very much.
- 6 Is Kevin Gibson I believe it is here? Great,
- 7 to be followed by Brian Webster.
- 8 MR. GIBSON: Hi, my name is Kevin Gibson.
- 9 I'm a student at the University of California
- 10 Berkeley, that's G-i-b-s-o-n. I'm in support of the
- 11 merger without conditions.
- The merger will result in broadband access
- 13 for over 97 percent of all Americans. The merger will
- 14 use private investment to increase broadband access,
- 15 strengthen the digital divide and meet exploding
- 16 demand for wireless broadband.
- 17 There's also the labor issue. AT&T is the
- 18 only unionized major wireless company in the US.
- 19 After the merger, T-Mobile employees will have the
- 20 option of unionizing and enjoying more work
- 21 protection. There's still going to be a lot of
- 22 competition. In 22 of the top 25 markets there are
- 23 still five or more wireless competitors.
- 24 Additionally, despite what people said to the
- 25 contrary, wireless prices have decreased by 50 percent

- 1 over the last 20 years, despite massive mergers. In
- 2 fact, these mergers are allowing lower cost and higher
- 3 quality of service for citizens.
- 4 Finally, as a community service officer for
- 5 UCPD and as an intern at the district attorney's
- 6 office, I speak only for myself on this and not my
- 7 respective organizations, but to -- but to have
- 8 confidence in good reliable service in San Francisco
- 9 and certainly in Berkeley has directly resulted and,
- 10 you know, saved lives and the ability for students and
- 11 people in San Francisco to feel safe, and I think that
- 12 is very important. And even if we look to the fact
- 13 that US Sprint and others may be eased out, there are
- 14 going to remain a large amount of AT&T customers in
- 15 San Francisco and they deserve to have a coverage that
- 16 keeps them safe.
- 17 Thank you very much.
- 18 JUSTICE HECHT: Thank you very much.
- 19 Our next speaker is Brian, it's either
- 20 Worster or Webster.
- MR. WEBSTER: Webster.
- JUSTICE HECHT: Followed by Rose Chung.
- 23 Webster?
- 24 MR. WEBSTER: Webster.
- JUSTICE HECHT: I apologize.

- 1 MR. WEBSTER: No problem, Webster like the
- 2 dictionary.
- Okay, so I'm Brian Webster. I am the chief
- 4 of staff at Instituto Laboral de la Raza. It's a
- 5 workers resource center here in San Francisco. We
- 6 serve the working poor and help enforce the California
- 7 labor laws.
- 8 We're well known for a large labor community
- 9 awards summit event that we do here in San Francisco
- 10 every year. And in addition to serving, you know,
- 11 very hardworking, mostly Spanish speaking, Hispanic
- 12 clients, very poor, very hardworking, we also track
- 13 these larger issues. So we're big supporters of the
- 14 high speed rail system because it's going to benefit
- 15 the economy and we're big supporters of this merger.
- 16 We sent in a May 19th letter in favor of the
- 17 merger. I'm actually not sure why this hearing is
- 18 happening because it is an SEC and a Federal issue,
- 19 but I do appreciate the opportunity to -- to speak in
- 20 favor of this merger. I think that, you know, it's
- 21 going to be a good thing. It's going to expand the
- 22 reach, the coverage reach to 97 percent.
- The unique thing about AT&T is that it's the
- 24 largest -- you know, it's big, but it's also the
- 25 largest employer of organized labor in the United

- 1 States of America. And that's -- that's a very
- 2 important thing, because now the T-Mobile workers will
- 3 be able to join the Communication Workers of America,
- 4 and that's going to be good for the economy. That's
- 5 going to be good for the community. It's going to be
- 6 good for a lot of different people.
- 7 I actually use AT&T Wireless and I keep a
- 8 prepaid T-Mobile cell phone. So when I go into the
- 9 T-Mobile shops I ask the workers there about the
- 10 merger, they say that, you know, the benefits are
- 11 pretty good for -- at T-Mobile, but the benefits are
- 12 going to be even better at AT&T, and they're pretty
- 13 excited about the thing going through.
- 14 AT&T is a great corporate citizen. They are
- 15 actually, you know, No. 1 many years in a row in terms
- 16 of their contributions to community-based
- 17 organizations and -- and charities and, you know,
- 18 they're a great corporate citizen.
- 19 And I appreciate, you know, what the -- the
- 20 work that CALPIRG does but the communications industry
- 21 is different from the oil industry. It's definitely
- 22 not the same. It's a lot -- there's going to be a lot
- 23 of competition -- just like the young man said before
- 24 me, there's going to be a lot of competition, and
- 25 there's going to be -- this merger, I think, we

- 1 believe, will provide better -- better service, better
- 2 access and the communication -- the competition will
- 3 be there, you know, from the big companies and the
- 4 small companies. That's just the way the high tech
- 5 communications market is.
- 6 So we really believe that this will not
- 7 limit, you know, competition or access. And we
- 8 believe that this is going to be very good for San
- 9 Francisco, good for California and good for the United
- 10 States of America.
- 11 So thanks for the opportunity and thank you
- 12 Commissioners Simon and Sandoval, and you too.
- JUSTICE HECHT: Thank you very much.
- Our next speaker is Rose Chung, followed by
- 15 Thomas Cheplick.
- 16 MS. CHUNG: Rose Chung, C-h-u-n-g. I am the
- 17 president of the board of APA Family Support Services.
- 18 Our executive director Amor Santiago spoke earlier and
- 19 forgot to mention that AT&T is a sponsor of our annual
- 20 fundraising dinner.
- 21 APA Family Support Services is currently
- 22 working with UCSF on a research project that involves
- 23 using smart phones and other mobile devices to support
- 24 the health of low income ethnic clients. The use of
- 25 these devices with information and applications

- 1 available have a potential to improve and facilitate
- 2 better health. A stronger network will ensure higher
- 3 quality and consistent access to those services.
- 4 With the merger, the network -- network
- 5 strength would improve up to 35 percent in San
- 6 Francisco. And the overseas roaming charges would
- 7 also come down, which is good for our immigrant
- 8 population, so that they do not have to spend a lot of
- 9 money on talking to their families overseas. More
- 10 competition for broadband Internet will also cause
- 11 Comcast to lower the prices on the Internet it
- 12 provides.
- 13 Thank you.
- 14 JUSTICE HECHT: Thank you very much.
- 15 COMMISSIONER SIMON: Thank you.
- 16 JUSTICE HECHT: Now it is time for Thomas
- 17 Chaplick or Cheplick, followed by Al Perez.
- 18 MR. CHEPLICK: I'm -- I'm Thomas Cheplick.
- 19 I'm living in San Francisco, and I'm here to say I
- 20 support the T-Mobile/AT&T merger. I'm doing this
- 21 because I think that the unions are correct, that it
- 22 will result in more jobs for Americans, and I also
- 23 believe that this merger will stick it to Verizon and
- 24 allow me to at last get out of my Verizon contract and
- 25 go to AT&T, because AT&T will be a better carrier.

- And then I have one more point, I think that
- 2 people who are screaming that this merger represents
- 3 some sort of monopoly threat, they -- they don't have
- 4 a good understanding of monopoly, and because I don't
- 5 see them screaming the word "monopoly" in relationship
- 6 to the lawyer cartel, the architect cartel, the doctor
- 7 cartel, all these cartels in the American economy that
- 8 are monopolies, none of them scream over it but they
- 9 scream over this. That will only create jobs for
- 10 Americans and improve service, so I very much hope
- 11 that you approve this without conditions.
- 12 Thank you.
- JUSTICE HECHT: Thank you Mr. Cheplick.
- 14 THE REPORTER: Spell your name, please.
- MR. CHEPLICK: C-h-e-p-l-i-c-k.
- 16 JUSTICE HECHT: All right. We will hear from
- 17 Al Perez, followed by Marily Mondejar.
- MR. PEREZ: Hello, my name is Al Perez,
- 19 that's P-e-r-e-z. I'm here to support the merger of
- 20 the AT&T and T-Mobile. I serve as president of the
- 21 Filipino American Arts Exposition, whose mission is to
- 22 promote and preserve Filipino American heritage and
- 23 culture. I represent the many emerging Filipino
- 24 American performing artists from around the San
- 25 Francisco Bay Area.

- I believe this merger will provide wider
- 2 Internet access and facilitate the development of new
- 3 technologies that many minority artists need very
- 4 badly to promote themselves and their artistic work in
- 5 cyberspace.
- 6 Just like Filipino teenager Charice Pempengco
- 7 who live in a remote province in the Philippines and
- 8 was discovered on YouTube by Ellen DeGeneres and also
- 9 by Oprah. Charice is now a featured artist on the hit
- 10 TV show Glee and her journey is just like the story of
- 11 Internet sensation Justin Beiber.
- 12 So I urge you support greater access to the
- 13 Internet and access to new technologies by emerging
- 14 minority artists. I ask you to approve the merger of
- 15 AT&T and T-Mobile.
- 16 Thank you.
- 17 JUSTICE HECHT: Thank you very much.
- 18 COMMISSIONER SIMON: Well, I tell you, this
- 19 Justin Beiber reference, this is -- this is the best
- 20 I've heard yet. You get the award tonight.
- 21 JUSTICE HECHT: That and Glee --
- 22 COMMISSIONER SIMON: That and Glee.
- JUSTICE HECHT: -- both require
- 24 acknowledgement.
- Our next speaker is Marily Mondejar, followed

- 1 by Lou Fischer.
- MS. MONDEJAR: It's Marily Mondejar.
- JUSTICE HECHT: Oh, I apologize. Thank you.
- 4 MS. MONDEJAR: That's okay, everybody always
- 5 mispronounces it, M-o-n-d-e-j-a-r.
- 6 So good evening, and my name is Marily
- 7 Mondejar and I am here to express my support for the
- 8 merger of AT&T and T-Mobile. I represent the Filipina
- 9 Women's Network. We're a nonprofit organization of
- 10 women of Philippine ancestry based in the United
- 11 States, a very underserved group. And we have -- we
- 12 are based in San Francisco.
- 13 Technology is very important to us. When we
- 14 started our organization about 2001 we utilized
- 15 technology for outreach at a time when AOL was the
- 16 major and largest provider, but we thought that that
- 17 was the most effective way to grow our organization,
- 18 so from 50 members about over 10,000 today.
- 19 20 percent of our membership are small
- 20 businesses, and AT&T has a policy to support
- 21 minorities and women business owners, which creates
- 22 jobs.
- 23 Approving this merger will provide -- will
- 24 provide us the reach to -- so -- and the bandwidth to
- 25 grow globally, have access to new technologies and

- 1 inspire innovation. We've always used technology to
- 2 grow our organization and are moving to hopefully
- 3 cloud based systems and we're slowly getting to that.
- 4 But I am most, you know, happy to commend
- 5 AT&T. FWN, the Filipina Women's Network, has a
- 6 Filipinas Against Violence campaign, which is now
- 7 Spanish or Asian sisters, Asian women against
- 8 violence. And very, very few people know that AT&T
- 9 has this language access line, and this service has
- 10 provided assistance to domestic violence victims and
- 11 survivors who speak English with limited proficiency.
- 12 They provide it and donate it, mobile phones, to
- 13 survivors and victims. And I had the privilege of
- 14 serving on the Justice and Courage Oversight Panel
- 15 with the City of San Francisco, and AT&T has been a
- 16 very exceptional partner for us. And just amazing how
- 17 many lives have been saved because of this very
- 18 important service.
- 19 I think the merger will actually expand this
- 20 some more, if one in every three women are abused in
- 21 homes, you can just imagine what wider technology and
- 22 broadband access and more reasonable costs for mobile
- 23 phones could really help women in domestic violence
- 24 abusive situations.
- 25 We also publish the Anti-Violence Resource

- 1 Guide, which we -- we put up on our website and people
- 2 all over the world download this resource and it is a
- 3 resource where women and girls are able to find law
- 4 enforcement information, lawyers to -- or legal
- 5 service providers for -- to help them get out of
- 6 domestic violence situations, shelters and agencies,
- 7 and this really helps us serve our Asian sisters not
- 8 just locally, not just nationwide, but globally.
- 9 So I urge you to consider -- urgely consider
- 10 to support the merger of AT&T and T-Mobile and thank
- 11 you very much.
- 12 JUSTICE HECHT: Thank you very much.
- Our next speaker is Lou Fisher, followed by
- 14 Liz Sorenson.
- MS. FISCHER: Go ahead, I'm setting my timer
- 16 on my AT&T phone.
- 17 JUSTICE HECHT: I appreciate it.
- 18 MS. FISCHER: I need to get the Redistricting
- 19 Commission, a giant shot clock, that's what you should
- 20 probably have, follow up.
- 21 Again, my name is Lou Fischer, that's
- 22 F-i-s-c-h-e-r, and I'm representing myself, although
- 23 I'm very active in several LGBT organizations here in
- 24 San Francisco. And as a result, I want to thank AT&T
- 25 for all their support that they've given to the LGBT.

- 1 And as I'm hearing all the other communities and I'm
- 2 also hearing a lot about the work they've done with
- 3 labor, but what I've really come to talk about is I --
- 4 I'm a wireless technologist. I was formerly the
- 5 carrier service coordinator, if you will, for a very
- 6 large company that provided smart grade services to
- 7 utilities so I worked with all four major carriers,
- 8 and I know a lot about these networks.
- 9 And, you know, as an AT&T user, I -- I'm very
- 10 much in favor of this merger, because T-Mobile has
- 11 very good back haul, much better than -- okay,
- 12 T-Mobile has very good back haul in urban areas, and
- 13 much better connections to the fiber and other types
- 14 of infrastructure from the cell sites and their data
- 15 networks, but that's going to be brought to AT&T to
- 16 make service better.
- 17 In terms of spectrum, I think that's already
- 18 been -- been addressed, but this is going to add the
- 19 1900, 1700, 2100 megahertz to AT&T's existing 1900,
- 20 850 and 700, so now you've got T-Mobile's kind of well
- 21 known for it's high capacity, short distance but
- 22 doesn't penetrate really well into buildings and
- 23 indoor areas and you combine that with -- with AT&T's
- 24 850, 1900 and eventually their 700 as they move to LTE
- 25 and now you've kind of got what I call the perfect

- 1 wireless storm, if you will, in a good way.
- So I'm very much looking forward to it
- 3 because every time I drive by that billboard that says
- 4 that AT&T covers 97 percent of all users, I sometimes
- 5 think I'm in that other three percent. But I'm really
- 6 willing to stick it out because I think this merger is
- 7 going to achieve in maybe a year or two what in
- 8 essence will sort of leap frog the network the
- 9 equivalent of about five to ten years of very
- 10 expensive network improvements.
- And that's my two minutes, thank you.
- 12 JUSTICE HECHT: Thank you very much.
- Next we will have Liz Sorenson, and then
- 14 Laymon Tong.
- 15 MS. SORENSON: Good evening, Commissioner and
- 16 Your Honor. My name is Liz Sorenson and I'm a staff
- 17 representative for Communications Workers of America
- 18 District 9.
- 19 CWA District 9 represents workers in
- 20 California, 58,000 workers in California, including
- 21 more than 23,000 AT&T -- at AT&T. An AT&T/T-Mobile
- 22 merger will benefit workers in the wireless industry
- 23 at -- at -- as AT&T is the only wireless company with
- 24 a unionized workforce and a long tradition of
- 25 noninterference with respect to the organizing

- 1 employees.
- In accordance with the CWA contract, AT&T
- 3 maintains a policy of noninterference and allows
- 4 workers to make their own decision about whether to
- 5 join a union.
- 6 As a result, every time that AT&T or its
- 7 predecessor company Southwestern Bell has merged with
- 8 another wireless company, employees of the acquired
- 9 companies have had a chance to join the union, without
- 10 any management intimidation.
- 11 That's what happened when Southwestern Bell
- 12 bought Pacific Bell Mobility. AT&T's CEO Stephenson
- 13 has stated publicly that this is the process that he
- 14 will follow if this merger is approved.
- T-Mobile has about 20,000 union eligible
- 16 employees. CWA has been working with T-Mobile
- 17 employees for four years, who want a union, but
- 18 T-Mobile management in the United States has actively
- 19 tried to maintain a union-free workplace. This will
- 20 change if the AT&T/T-Mobile merger is approved. If
- 21 the merger is approved, T-Mobile workers will have the
- 22 right to join a union and through collective
- 23 bargaining, be able to shape their future.
- 24 So again, we believe that the merger will be
- 25 good for workers, consumers in our communities. And

- 1 Your Honor, I did cut my comment short because I
- 2 wanted to read a letter, a real short letter from a
- 3 labor leader here in San Francisco, if that's okay.
- 4 JUSTICE HECHT: Go ahead.
- 5 MS. SORENSON: Dear Commissioners, on behalf
- 6 of the 100,000 members of the San Francisco Labor
- 7 Council, I write to express Labor's full support of
- 8 the merger between AT&T and T-Mobile. We believe that
- 9 it will deliver wide-reaching benefits to California
- 10 workers and consumers.
- 11 As the only union representative --
- 12 represented major wireless workforce, AT&T has
- 13 maintained full neutrality on the issue of union
- 14 representation, allowing employees to organize. A
- 15 merger between AT&T and T-Mobile will extend this
- 16 neutrality to T-Mobile workers and allow them to
- 17 pursue union representation.
- In addition, the AT&T/T-Mobile merger will
- 19 deliver broad benefits to consumers. Through
- 20 combining the two companies, AT&T will expand its
- 21 existing network infrastructure and bring wireless
- 22 broadband access to more Californians. The expansion
- 23 of mobile broadband service will also bring access to
- 24 underserved communities.
- 25 This merger means economic development and

- 1 now worker protections for Californians. We urge you
- 2 to support this merger as the Federal regulators begin
- 3 their review.
- 4 And this is sincerely signed by Tim Paulson
- 5 the executive director.
- I appreciate your time this evening, thank
- 7 you.
- 8 JUSTICE HECHT: Thank you.
- 9 Our next speaker is --
- 10 COMMISSIONER SIMON: Excuse me, Your Honor,
- 11 do you want to enter that letter into the record?
- 12 JUSTICE HECHT: Yes. You are welcome to do
- 13 that and we can have it attached to the transcript.
- 14 Thank you very much.
- MS. SORENSON: You're welcome, thank you.
- 16 JUSTICE HECHT: Next is Laymon Jong or Tong,
- 17 I'm having a lot of trouble reading this one as well.
- 18 Is there someone here with that name or similar name?
- 19 It does not appear so. Then I will call Chen
- 20 Feng Zhu. Anybody?
- 21 Okay. Then I will call Jeff Kline.
- 22 MR. KLINE: Hello, my name's Jeff Kline,
- 23 K-l-i-n-e. I want to thank the Judge and Commissioner
- 24 for holding this public hearing, letting the public
- 25 speak their mind on this issue.

- 1 And I'd like to take the opportunity to voice
- 2 my opposition to the T-Mobile takeover by AT&T. I'm
- 3 quite impressed by all the goodwill that AT&T has
- 4 marshalled in support of the merger, some
- 5 organizations bringing speakers in literally by the
- 6 bus load. Many have expressed the hope that AT&T will
- 7 extend service to underserved communities, and the
- 8 hope that AT&T will continue with progressive hiring,
- 9 and the hope that AT&T services will be affordable or
- 10 more affordable, and the hope that cell service will
- 11 improve.
- 12 Hope is not a plan. As my mom used to say,
- 13 very religious woman, the road to Hell is paved with
- 14 good intentions. The points I would like to make
- 15 against the merger is that it is contrary to the
- 16 public interest and will eliminate competition and
- 17 restrict consumer choice.
- 18 Previously someone said this industry is not
- 19 as concentrated as the oil industry. That's not true.
- 20 The oil industry is much less concentrated. After
- 21 this merger goes through, AT&T and Verizon will
- 22 control 80 percent of the market in California and 77
- 23 percent nationwide.
- 24 Secondly, AT&T customers pay 20 percent more
- 25 than T-Mobile customers and this merger will likely

- 1 have adverse impact on low income cellular customers.
- 2 And that would include many minority folks in
- 3 underserved communities, even though many of them have
- 4 spoken in favor of this merger, they may turn out to
- 5 regret it, in fact, if their bills go up.
- 6 Three, it will likely lead to the loss of
- 7 tens of thousand of jobs, both among former T-Mobile
- 8 employees and current retail sellers of the service as
- 9 well as among technicians and staff who support the
- 10 tens of thousands of cell towers that AT&T currently
- 11 has contracts with and that will probably be
- 12 eliminated. So it's great that they're a progressive
- 13 employer and they support unions and progressive
- 14 hiring, but if you don't have a job, all that is moot.
- 15 Fourth, relatedly, AT&T will probably
- 16 eliminate as many as 40,000 cell towers, leading to a
- 17 reduction in signal quality and increases roaming
- 18 charges, and this is similar to what happened after
- 19 Cingular took over the AT&T wireless network in 2004.
- 20 Final -- fifth point, it will stifle
- 21 innovation, both mobile apps and handsets.
- 22 And the sixth point is my only personal
- 23 negative experience with AT&T cellular service. I
- 24 live on Treasure Island. I quess I'm one of the three
- 25 percent that don't have very good coverage.

- I bought a TDMA mobile phone. I had service
- 2 from AT&T Wireless in 2000. I had no signal or
- 3 reception problems from that phone service. Then I
- 4 had a company Nextel phone from 2001-2002, worked
- 5 great everywhere. In 2006 Cingular took over AT&T
- 6 Wireless and forced me to buy a new GSM phone in order
- 7 to keep my same mobile number that I had for six
- 8 years, and Cingular took over AT&T Wireless in 2004.
- 9 SBC, the parent company of Cingular, took over AT&T in
- 10 2005 and then they changed the name to AT&T, so that's
- 11 very confusing but --
- 12 JUSTICE HECHT: And your time is about up, so
- 13 if you can finish up quickly.
- 14 MR. KLINE: Well, I would like to -- I'm
- 15 going to have to give you a written response because I
- 16 want to quote from a complaint I filed with the Better
- 17 Business Bureau about bad service I have on Treasure
- 18 Island. I just want to make a point that their
- 19 response to my complaint, the office of the president
- 20 specialist told me that they investigated and said
- 21 that the low signal in the area was because of water
- 22 and terrain, okay? So good luck with this merger.
- 23 Thank you.
- 24 JUSTICE HECHT: Thank you very much.
- 25 COMMISSIONER SIMON: Thank you.

- JUSTICE HECHT: Next we have Teresa Lai,
- 2 L-a-i, followed by Chimey Lee.
- 3 I'm probably mispronouncing the names, but...
- 4 MS. LEE: How is that spelled?
- 5 JUSTICE HECHT: Theresa Lai, it's spelled
- 6 L-a-i.
- 7 MS. LEE: The second one.
- 8 JUSTICE HECHT: I do not know how the first
- 9 name is spelled. The last name is spelled Lee, L-e-e.
- 10 MS. LEE: Does it look like it's C-h-i-m-e-y?
- 11 JUSTICE HECHT: It could be.
- 12 MS. LEE: Okay.
- 13 COMMISSIONER SIMON: Why don't you just speak
- 14 anyway.
- JUSTICE HECHT: If that's you, go ahead.
- 16 MS. LEE: Close enough. Lai is not coming
- 17 up?
- 18 JUSTICE HECHT: Theresa Lai?
- 19 Nope, doesn't look like it.
- 20 MS. LEE: My name is Chimey Lee. I'm -- I
- 21 actually thought I was the last -- almost the last.
- JUSTICE HECHT: You are almost the last.
- 23 There are about three after you.
- MS. LEE: I'm a senior, over 70. I've had a
- 25 lot of -- I had worked very hard in construction for

- 1 30 years. I was born in Washington, D.C. and left as
- 2 soon as I could. I grew up during the McCarthy era
- 3 and I remember Eisenhower and how he warned in 19 --
- 4 was it 1951 about the military-industrial complex.
- 5 I'm -- I'm kind of thinking about Senator
- 6 Byrd and his long visitations in -- in -- in the
- 7 Senate, before -- before he left us. But I can't do
- 8 that here. And I'm not going back to the Pharaohs,
- 9 either.
- 10 But I'm listening -- I was listening to -- I
- 11 was watching, I studied Chinese medicine and half of
- 12 the diagnosis in Chinese medicine, 50 percent of it is
- 13 visual, watching everyone's face. And if you notice,
- 14 I was looking at everybody's face, very carefully.
- I'm not a cell phone user. I used to be. I
- 16 think they're very dangerous. I've studied the -- the
- 17 reports started 20 years ago, that they were
- 18 dangerous. Finally, now, on TV, on PBS they finally
- 19 say, well, the reports are coming out that they are
- 20 dangerous, when you've got this radiation going into
- 21 your brain.
- I found out from a good friend of mine who
- 23 worked with -- for 35 years at the Exploratorium that
- 24 there is a way to protect yourself, you can wrap it
- 25 with aluminum foil.

- But I'm also -- because of my disability, I'm
- 2 on the -- what this is, the cheapest service of AT&T,
- 3 because I can't afford any more. And because of my
- 4 medical expenses, I look good but I am connected to
- 5 three hours if not five hours of medical equipment, so
- 6 I can get here, every day.
- 7 I'm looking at -- I do watch PBS news. I
- 8 listen to PBS radio every day. And I'm hearing about
- 9 the programs of how this country is not getting
- 10 smarter, the kids are not getting smarter. I'm
- 11 watching -- I live in Berkeley. I don't know what
- 12 happened to the students, but they're gone. I watched
- 13 their faces very carefully. I watched the students in
- 14 Berkeley very carefully, over the years.
- I was living in San Francisco for 22 years,
- 16 since 1962. I've watched the changes in this country,
- 17 from D.C. to here, across the country. I've traveled
- 18 across the country by myself five times. I believe
- 19 that the students are not getting smarter. I think
- 20 they're getting very addicted to all this equipment.
- 21 JUSTICE HECHT: Your time is about up, if you
- 22 could wrap up, please.
- MS. LEE: I think that AT&T gets all the
- 24 support that money can buy and I think that people
- 25 should be very careful. I do not support it. I think

- 1 that the -- Mrs. Chung earlier mentioned 45,000 Asians
- 2 and other Asian communities. I feel very sad because
- 3 I think they're going to be extremely disappointed
- 4 when the prices go up and up and up and when AT&T goes
- 5 overseas, takes their business overseas.
- 6 JUSTICE HECHT: I'm sorry, but your time is
- 7 up.
- 8 MS. LEE: Thank you very much.
- 9 JUSTICE HECHT: Thank you.
- 10 COMMISSIONER SIMON: Thank you.
- JUSTICE HECHT: We have three remaining
- 12 speakers, David Pilpel, followed by Hanley Chan.
- 13 COMMISSIONER SIMON: You already heard from
- 14 Hanley Chan.
- 15 JUSTICE HECHT: Okay.
- 16 MR. PILPEL: David Pilpel. I'm from San
- 17 Francisco. My AT&T cell phone hasn't worked for the
- 18 last six months. I'm told that it was like a 2G phone
- 19 in a 3 or 4G world. Maybe somebody from the company
- 20 can help me with that, after the hearing. I don't
- 21 have e-mail and I don't have Internet access. I'm
- 22 primarily what I guess you would call a wire line
- 23 customer, and so I wanted to speak largely in that
- 24 capacity.
- 25 Although I'm against mergers generally

- 1 because I believe they lead to likely market
- 2 domination, I think that the Commission needs to
- 3 tailor specific conditions of approval to address
- 4 those likely market domination outcomes.
- 5 To that end, I would suggest that the merged
- 6 company be required to maintain principal offices in
- 7 California, at least in San Francisco and Los Angeles.
- 8 I would ask that you consider the impact on area codes
- 9 and telephone numbers, number of conservation in the
- 10 North American numbering plan. For example, you can
- 11 require that the company release reserved cell number
- 12 blocks that they're now keeping as separate companies,
- 13 that they might not need as a merged company.
- 14 My wire line bill now comes from a P.O. Box
- 15 in Illinois and the payments are now, as of this
- 16 month, directed back to Illinois rather than
- 17 Sacramento, as they had been. You could, I assume,
- 18 require that California bills go to a California P.O.
- 19 Box and are processed here, which would preserve jobs
- 20 in California. Bearing no ill will to Illinois, just
- 21 making that a California issue for the PUC.
- 22 Along the same line, the bill amount as --
- 23 excuse me, as wire line costs have increased, the bill
- 24 amount that makes the late payment charge has not kept
- 25 up. And that might be something that you could

- 1 address perhaps as part of this proceeding.
- 2 Also, wire line should not be ignored as the
- 3 company moves and the technology moves more to
- 4 wireless. I see more and more drops and hanging wires
- 5 in our neighborhoods that would seem to me to be
- 6 potential issues for the Commission in terms of your
- 7 general Order 95 and addressing those concerns. So
- 8 I'm concerned that the focus may shift too much there.
- 9 Additional measures, I think, should be
- 10 crafted to benefit customers, especially low and
- 11 moderate income residential customers and local
- 12 governments, similar to the PEG, the public
- 13 educational and government channel requirements that
- 14 were imposed on the cable TV companies as a result of
- 15 their merger. For example, government agencies could
- 16 be required to receive the lowest commercial rates
- 17 available if they're not already able to.
- 18 To start to conclude, if the Commission can't
- 19 craft specific conditions of approval that work
- 20 against those market forces, then the Commission
- 21 should consider disapproving the merger.
- 22 At the conclusion of the hearing in a couple
- 23 minutes, if you could speak to the public
- 24 participation both for tomorrow's workshop and in the
- 25 future, that would be helpful.

- JUSTICE HECHT: Definitely.
- 2 MR. PILPEL: At least to me.
- 3 And if I could just tell a very, very short
- 4 story.
- 5 JUSTICE HECHT: Very short.
- 6 MR. PILPEL: Very short. I think the last
- 7 time I addressed a Commission proceeding was in the
- 8 mid '80s, before ALJ Martin Mattes. I remember it
- 9 when I was a very young person and I addressed the
- 10 depreciation cost for PacBell at the time as they were
- 11 moving from Crossbar to ESS Technology, and whether
- 12 the ratepayers were benefitting from that. And he was
- 13 like, what's a kid like you knowing about that sort of
- 14 stuff.
- 15 So in the -- the same way, I would hope that
- 16 as the technology evolves, whether it's the 2G and 3G
- 17 networks going to 4G and some of these other things
- 18 that I've heard about, that the accounting treat that
- 19 properly and that customers benefit from reinvesting
- 20 those assets elsewhere.
- 21 And thank you for your time.
- JUSTICE HECHT: Thank you very much.
- 23 Have I heard from Hanley Chan or if not, is
- 24 Hanley Chan here to speak?
- 25 It would appear not.

- 1 Then our last speaker will be Tracy
- 2 Rosenberg.
- MS. ROSENBERG: Thank you, it's a great honor
- 4 to be the final speaker of -- of -- of the evening.
- 5 JUSTICE HECHT: Thank you for waiting.
- 6 MS. ROSENBERG: Glad to.
- 7 I direct a nonprofit called -- called Media
- 8 Alliance. We have not received corporate funding from
- 9 AT&T in the past 12 months nor in the past 35 years.
- 10 I guess the first thing that I want to say is
- 11 this hearing is fundamentally about the stay of a
- 12 wireless market in California and nationwide.
- 13 If we -- if we look at that and consumer
- 14 reports did so in December of 2010, they tell us that
- 15 AT&T has the lowest customer satisfaction rankings of
- 16 any wireless provider. They also tell us that AT&T is
- 17 the highest cost wireless provider. That's important
- 18 to say. We're talking about bad service and high
- 19 prices. By contrast, they mention that T-Mobile is
- 20 the second ranked in customer satisfaction, and has
- 21 some of the lowest prices. I just want to get that on
- 22 the record.
- 23 If this merger goes through and Sprint makes
- 24 its way to corporate heaven in the sky, as is pretty
- 25 likely, we will then be looking at a functional

- 1 duopoly in the marketplace of the two highest priced
- 2 providers. That's great for corporate shareholders.
- 3 That's really not good for low income Californians.
- 4 They will be bouncing back and forth between the two
- 5 least affordable options for wireless service. What
- 6 will be left in the other 12 percent of the market?
- 7 Maybe Metro PCS? Not a great choice.
- 8 Let's also look at the issue of sort of
- 9 technical disinvestments, because a lot of things have
- 10 been said about innovation and technological
- 11 improvements. On a factual basis, AT&T has actually
- 12 disinvested in their network. They have shut down,
- 13 not increased wireless towers. They have said flat
- 14 out that expanding their network to areas that are
- 15 underserved for high speed Internet, both in
- 16 California and nationally, is not cost effective.
- 17 Which of course it's not, because these are areas with
- 18 difficult terrain and not too many customers.
- 19 In addition, under their leadership it's not
- 20 as if the United States is a global leader in high
- 21 speed broadband. We are not an innovator. We are not
- 22 in the top ten of developed nations. We have some of
- 23 the slowest speeds in the entire developed world.
- In addition to that, we have one of the
- 25 largest digital divides. We need more entrance in

- 1 this market, not less. We need a higher level of
- 2 service than we have received.
- 3 Very quickly, just to finish up, on the jobs
- 4 front, you know, AT&T went to Sacramento a couple
- 5 years ago to get a bill passed called DIFCA for
- 6 statewide cable franchising, and I actually have the
- 7 letter that was sent talking about the jobs explosion
- 8 that would occur as a result. The jobs explosion was
- 9 a loss of 20,000 jobs between 2007 and 2009,
- 10 nationwide. California was hard hit.
- 11 T-Mobile has, I believe, 36,000 workers
- 12 nationwide. I just heard today that only 20,000 of
- 13 those are union eligible, so I'm not quite sure what's
- 14 going to happen to the other 16,000.
- 15 JUSTICE HECHT: Your time is about up, so you
- 16 should wrap up.
- 17 MS. ROSENBERG: Got it. But it's important
- 18 to say that we will need to integrate some 46,000 jobs
- 19 here before we head back to zero.
- 20 The final point that I want to make is
- 21 someone had pointed out that the only two entities
- 22 that provide more philanthropic support to
- 23 organizations run by people of color are Bank of
- 24 America and Wells Fargo. I want to discourage the
- 25 idea that this proceeding is a philanthropy contest.

- 1 I think we would be sorely lacking something if we
- 2 were to overlook the foreclosure crisis in this
- 3 country, because of their fine rate of philanthropic
- 4 support by Wells Fargo and Bank of America.
- 5 We are regulators or you are regulators and
- 6 impacts on communities are much more profound than
- 7 simply grants.
- 8 Thank you.
- 9 JUSTICE HECHT: Thank you.
- 10 All right, that was the last speaker that we
- 11 have. First I want to recognize that public
- 12 participation hearings are primarily opportunities for
- 13 members of the public who are not parties to a
- 14 proceeding to speak.
- This evening a few people who are
- 16 representatives of actual parties participating in the
- 17 proceeding slipped through, and I have in fairness
- 18 tried to let them speak equally so that nobody felt
- 19 that they were locked out of this discussion.
- 20 Having done that, I want to note that the
- 21 statements you've made here tonight will be
- 22 transcribed by our court reporter and will become part
- 23 of the public record available to the Commission in
- 24 making its decision. If you provided a written
- 25 statement to the court reporter that I have said will

- 1 be attached to the end of the transcript, then that
- 2 will also be done.
- On behalf of the Commission, I want to thank
- 4 you all for taking your time to make your views known
- 5 here tonight. I think we had a wonderful selection of
- 6 people and a variety of viewpoints, and that's what we
- 7 want. And I really appreciate that everybody took the
- 8 time to come out and express your views here.
- 9 I was asked a couple minutes ago a question
- 10 about opportunities for future participation in other
- 11 public participation hearings or workshops. I will
- 12 note that there's a workshop tomorrow during the day
- 13 at a state building down the street and there will be
- 14 an opportunity for public comment between 3:30 and
- 15 4:30 at that meeting. The rest of the workshop will
- 16 be a structured discussion of panelists and others,
- 17 and that agenda is posted on the Commission's website.
- 18 There will also be public participation
- 19 hearings held towards the end of this month in Los
- 20 Angeles, San Diego and Fresno, or at least that's what
- 21 it looks like at this point.
- 22 Those dates and times have not quite been
- 23 finalized yet but they will be announced in advance
- 24 once they're finalized.
- There are also two additional workshops that

- 1 will be taking place, one a week from tomorrow, on
- 2 Friday the 15th of July, and one two weeks from
- 3 tomorrow, on Friday the 22nd of July.
- 4 The one on the 15th will be taking place at
- 5 Santa Clara University, and the one on the 22nd will
- 6 be taking place in Los Angeles. Both of those will
- 7 also have a period of time in which the public will be
- 8 welcome to comment.
- 9 So that was what I wanted you to know here
- 10 today. Is there any last question or comment from
- 11 anybody here before we adjourn at about quarter past
- 12 9:00?
- 13 COMMISSIONER SIMON: I wanted to make a
- 14 couple of comments.
- JUSTICE HECHT: Great, then I will take a
- 16 comment from the audience and another comment from the
- 17 audience. These are brief comments, less than one
- 18 minute. I encourage you to keep them brief and then
- 19 we'll have Commissioner Simon speak before we close.
- 20 You should come up to the microphone and
- 21 identify yourself, please.
- 22 UNIDENTIFIED GENTLEMAN: It was just a
- 23 question, actually. Is there going to be another one
- 24 of these meetings before you guys make a decision?
- 25 JUSTICE HECHT: The meetings, like these

- 1 meetings are the meetings that are taking place in Los
- 2 Angeles and San Diego and Fresno, so there will be
- 3 three others in other different parts of the state.
- 4 UNIDENTIFIED GENTLEMAN: Oh, okay.
- 5 JUSTICE HECHT: And I said, there will also
- 6 be another opportunity for public comment tomorrow at
- 7 a workshop being held during the day.
- 8 Thank you very much.
- 9 One last question or comment?
- 10 MR. PILPEL: If I can just -- David Pilpel
- 11 again. If I can just clarify the previous question.
- 12 Will there be further public participation hearings
- 13 later on in time in the proceeding as it gets closer
- 14 to a decision after there's been some further
- 15 analysis? I think that may be -- that's certainly my
- 16 question.
- JUSTICE HECHT: The ones that we have
- 18 scheduled are the ones that I have mentioned. I am
- 19 not -- there is a very expedited time frame for this
- 20 proceeding.
- 21 MR. PILPEL: Okay.
- 22 JUSTICE HECHT: And I do not say that we will
- 23 not schedule any other public participation hearings,
- 24 but we do not have any plans at this point to schedule
- 25 any.

- 1 MR. PILPEL: Then maybe if you could just
- 2 explain this expedited schedule, what -- what does
- 3 that result in, a decision or recommended decision
- 4 being when-ish?
- 5 JUSTICE HECHT: It results in a recommended
- 6 decision sometime in the early fall.
- 7 MR. PILPEL: Okay.
- 8 JUSTICE HECHT: And there will be an
- 9 opportunity for parties, and people who want to become
- 10 parties may request party status, and parties would
- 11 have an opportunity to comment on the proposed
- 12 decision when it comes out.
- MR. PILPEL: But the public would not have an
- 14 opportunity if one were not a party?
- JUSTICE HECHT: A member of the public would
- 16 have that opportunity if the member of the public
- 17 requested party status.
- 18 MR. PILPEL: But as a nonparty, we're not --
- 19 JUSTICE HECHT: Correct.
- 20 MR. PILPEL -- going to do this thing again?
- JUSTICE HECHT: Correct. But you can request
- 22 party status and there is a process for that.
- MR. PILPEL: That's all right.
- 24 JUSTICE HECHT: Which our public advisory
- 25 staff can assist you with if that's what you'd like to

- l do.
- 2 MR. PILPEL: That's okay, you answered the
- 3 question. Thank you very much.
- 4 And I wanted to hear from Commissioner Simon.
- 5 JUSTICE HECHT: One more speaker then
- 6 Commissioner Simon.
- 7 UNIDENTIFIED WOMAN: Yes, ma'am. I don't
- 8 want to speak. I just want to find -- where do you
- 9 find information about the workshops or any public
- 10 meetings?
- 11 JUSTICE HECHT: You can talk to the public
- 12 advisor staff about accessing the Commission's website
- 13 or you can go on to the Commission's website at
- 14 www.cpuc.ca.gov. The agenda for the first workshop is
- 15 posted. The agendas for the second and third will be
- 16 posted shortly, probably early next week.
- 17 And there will be a workshop, as I said,
- 18 starting tomorrow morning at 9:30 at the state
- 19 building at 455 Golden Gate, about two blocks down
- 20 here. So I will be there bright and early tomorrow
- 21 morning.
- 22 UNIDENTIFIED WOMAN: I thought you mentioned
- 23 there was another one at 3:00 to 4:00?
- 24 JUSTICE HECHT: That's the one that starts at
- 25 9:30 in the morning. The public participation portion

- 1 of that listed on the agenda is listed from 3:30 to
- 2 4:30.
- 3 UNIDENTIFIED WOMAN: You work hard.
- 4 JUSTICE HECHT: We all do our best.
- 5 Commissioner Simon, please go ahead.
- 6 COMMISSIONER SIMON: Thank you, Your Honor.
- 7 Let me just say also that you can be on a service list
- 8 or mailing list without being a party to the
- 9 proceeding, so if you just want to receive a mailing
- 10 or notices of those documents that are filed during
- 11 the proceeding, including the transcripts, you can
- 12 just contact the public advisor's office. Two of the
- 13 representatives -- two of our finest are standing in
- 14 the back right now and I couldn't tell you -- I don't
- 15 have enough time to say how -- what an amazing group
- 16 that Judy and Mary are in this regard.
- 17 I want to thank everybody for participating.
- 18 I always learn something at our public participation
- 19 hearings that I don't learn otherwise. And your
- 20 involvement makes a difference.
- Just a couple weeks ago I was in Long Beach
- 22 for the Southern California Edison general rate case
- 23 public participation hearing, and in the evening
- 24 portion two people showed up to speak, okay? I think
- 25 one was a Tea Partier. So to have this kind of

- 1 turnout for a transaction in occurrence that's going
- 2 to have such a dramatic impact on the marketplace and
- 3 the quality of lives of our residents here in
- 4 California and in the nation, it really says a lot
- 5 about all of you to be here and to make your voices
- 6 heard.
- 7 I encourage you, if you can, to attend the
- 8 workshops. The workshops are extremely informative.
- 9 It's like watching C-SPAN. I mean, really, you just
- 10 get information that you normally can't receive if
- 11 you're sitting in our normal Commission business
- 12 meetings or other settings.
- I will also say in terms of the comment
- 14 that -- and President Peevey would stab me if he was
- 15 sitting here right now, but we do have a public
- 16 comment period in every meeting that we have here at
- 17 the Commission, and unless -- and so you're welcome to
- 18 come speak and express your views on the -- the merger
- 19 application at one of our Commission meetings. The
- 20 next one is on July 14th, I believe it will be at 9:00
- 21 o'clock. I don't think we're going back to 10:00, but
- 22 I'm not sure, check the website, and that will be on
- 23 July 14th here in this auditorium.
- 24 So again, thank you so much and we will -- I
- 25 can guarantee you that every one of my colleagues is

- 1 very interested in this process and we want to make
- 2 certain that we have vetted all of the California
- 3 specific issues not only to render our decision here
- 4 in California, but we're also providing comments to
- 5 the Federal Communications Commission in AT&T and
- 6 Deutsche Telekom's application before the Federal or I
- 7 like -- as I like to call them, the Federales as well.
- 8 So, you know, your comments are going to
- 9 influence both of these processes from our standpoint
- 10 here at the California Commission.
- 11 Again, thank you and good night.
- 12 JUSTICE HECHT: Thank you very much. I
- 13 appreciate everybody's time. Thank you for coming.
- 14 And again, there are other opportunities to
- 15 participate if you'd like to.
- 16 So with that, this meeting is adjourned and
- 17 we'll be off the record.
- 18 (Whereupon, the meeting adjourned at
- 19 9:25 p.m.)

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1	REPORTER'S CERTIFICATE
2	The hereby certify that the foregoing in the
3	within-entitled cause was taken at the time and place
4	herein named; that the transcript is a true record of
5	the proceedings as reported by me, a duly certified
6	shorthand reporter and a disinterested person, and was
7	thereafter transcribed into typewriting by computer.
8	I further certify that I am not interested in
9	the outcome of the said action, nor connected with,
10	nor related to any of the parties in said action, nor
11	to their respective counsel.
12	IN WITNESS WHEREOF, I have hereunto set my hand
13	this 11th day of July, 2011.
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21	LUCY CARRILLO-GRUBBS, CSR No. 6766
22	STATE OF CALIFORNIA
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